



City of Hamilton
Housing Services Division
Healthy and Safe Communities Department
Pilar Homerston
Program Manager, Social Housing

Communiqué

Issue 2026-02

January 27, 2026

The Requirements, Recommendations and Guidelines in this Communiqué are applicable to the social housing providers administered by the City of Hamilton.

✓	All Providers Under <i>Housing Services Act, 2011</i>
	Not for Profit Providers Under <i>Housing Services Act, 2011</i>
	Co-Operative Providers Under <i>Housing Services Act, 2011</i>
✓	Providers in receipt of Rent Supplements
	Access to Housing
✓	Requirement
	Recommendation
✓	Guidelines
	For Information Purposes Only

SUBJECT: Safe Apartment Buildings By-law Registration – Effective: January 1, 2026

BACKGROUND:

The purpose of this Communiqué is to remind all Housing Providers of the need to register all “Apartment Buildings” (both market rent and social housing) annually under the Safe Apartment Buildings By-law.

By definition, under the **CITY OF HAMILTON BY-LAW NO. 24-054 Safe Apartments By-Law**, “Apartment Building” means a purpose-built building, or related group of buildings, with two (2) or more storeys and six (6) or more rental units which share at least one (1) common area and includes the lands and premises on which the building is located on. The by-law does **not** apply to:

- Condominiums
- Long-term care homes
- Licensed residential care facility
- Licensed retirement home
- Lodging home
- Housing co-operative



City of Hamilton
Housing Services Division
Health and Safe Communities Department
Pilar Homerston
Program Manager, Social Housing

REGISTRATION:

All Apartment Buildings, both market rent and social housing, must be registered in full with Licensing & Bylaw Services. Rental Compliance Officers will complete building evaluations once a building is registered. On the Safe Apartment Buildings registration application, the units of an apartment building have been broken out by market rent and rent subsidy. Housing Providers are to complete numbers accurately.

To register a building, visit <http://my.hamilton.ca/>. You will need to create an account in the portal to access the registration form.

Additional registration information is available at hamilton.ca/safeapartments .

BILLING:

Apartment building registration is valid for one year, must be completed annually and is invoiced as follows:

- An apartment building that receives an RGI Subsidy, provided through the Housing Services Act (HSA) or End of Mortgage (EOM), will not be billed by Licensing & Bylaw Services as all units are exempt because their Service Manager provides funding for the entire buildings' operations.
- An apartment building that has units which are clearly identified in their Rent Supplement Agreement will not be billed by Licensing & Bylaw Services for those units. However, the market units in a Rent Supplement apartment building will be billed by Licensing & Bylaw Services for those units.

For Frequently Asked Questions pertaining to the Safe Apartments Bylaw see link below:

[FAQs | Safe Apartments - How We Assess Building Conditions | Engage Hamilton](#)

For additional questions, please contact your Housing Officer:

Carin Finch
George Gambioli
Kelly Harrington
Godfred Okyere-Koranteng

Carin.Finch@hamilton.ca
George.Gambioli@hamilton.ca
Kelly.Harrington@hamilton.ca
Godfred.Okyere-Koranteng@hamilton.ca