

Complaints & Requests for Service

Total Complaints & Service Requests

Week 10	Previous Week	Previous Month Average
29	13	13

Most Frequently Identified Locations

Claremont Access Parkettes	Battlefield Creek	Shamrock Park
----------------------------	-------------------	---------------

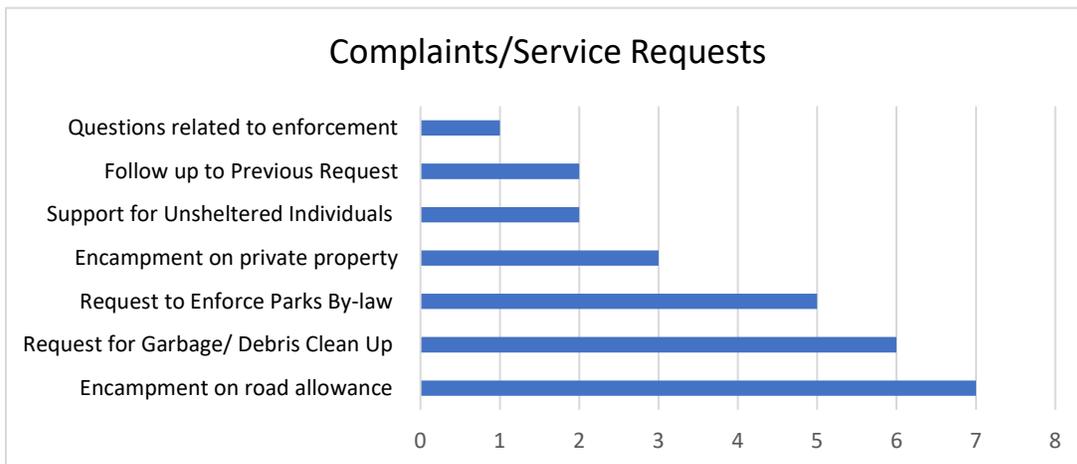
Complaint/Service Request Type

Encampment on road allowance	17%
Request for Garbage/ Debris Clean Up	13%
Request to Enforce Parks By-law	10%
Encampment on private property	7%
Follow up to Previous Request	4%
Questions related to enforcement	2%

Source of Complaint/Service Request

Concerned Citizen	18%
Internal - Public Works	9%
Internal - Other	7%
Councillor's Office	4%
Hamilton Police Service	2%
Other	2%

Complaints/Service Requests



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, Road Allowances, Alleyways and Barton Open Space. From March 2-8, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Summers Lane, Hwy 8 near Winona Rd, Dundee Dr, South Service Rd, Wellington St N, Burlington St, Lanark St, Beach Rd, Colbourne St
Road Allowances	Woodward Ave/Beach Blvd, Young St/Victoria St S, King St W/MacNab St S, Queen St/Main St W, Barton St E/Sanford Ave N, Jackson St/MacNab St S
Alleyways	Off Steven St between King William St and King St E
Barton Open Space	Barton St E / Lake Ave N

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from March 2-8, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in red.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	298 Hunter Street East		Proactive				No violation found	03-Mar-26
3	Alleyway	off Steven St	04-Mar-26				Coordinated Clean-up	04-Mar-26
5	Barton Open Space	Huckleberry Dr	03-Mar-26				Observation - Violation Found	03-Mar-26
5	Battlefield Creek	near Nash Rd N	03-Mar-26				Observation - Violation Found	03-Mar-26
5	Battlefield Creek	near Nash Rd N	03-Mar-26				No violation found	06-Mar-26
2	Bayfront Park		Proactive				No violation found	02-Mar-26
3	Birch Ave Park		05-Mar-26				No violation found	05-Mar-26
3	Bishop's Park		Proactive				No violation found	03-Mar-26
2	Carter Park		Proactive				No violation found	03-Mar-26
1	Cathedral Park		03-Mar-26				No violation found	03-Mar-26
1	Cathedral Park		03-Mar-26				Observation - Violation Found	06-Mar-26
2	Central Park		Proactive				No violation found	02-Mar-26
2	Claremont Access Parkettes		Proactive				No violation found	03-Mar-26
5	Confederation Beach Park		05-Mar-26				No violation found	05-Mar-26
2	Dundurn Park		Proactive				No violation found	03-Mar-26

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
3	J.C. Beemer Park		Proactive				No violation found	03-Mar-26
2	Land Nature's Inlet Sanctuary		05-Mar-26				No violation found	05-Mar-26
3	Myrtle Park		Proactive				No violation found	03-Mar-26
3	North Central Community Park		04-Mar-26				No violation found	04-Mar-26
2	Pier 4 Park		Proactive				No violation found	02-Mar-26
10	Private Property	Highway 8	02-Mar-26				No violation found	02-Mar-26
2	Private Property	Cannon St E	14-Oct-25				No violation found	03-Mar-26
2	Private Property	Jackson St W	3-Oct-25				No violation found	03-Mar-26
4	Private Property	Britannia Ave	25-Sep-25				No violation found	04-Mar-26
3	Private Property	Linden Street	18-Jul-25				No violation found	04-Mar-26
1	Private Property	Head Street	4-Sep-25				No violation found	04-Mar-26
2	Private Property	Jackson Street W	18-Feb-26				No violation found	04-Mar-26
3	Private Property	Rutherford Avenue	2-Oct-25				No violation found	04-Mar-26
3	Private Property	Aikman Avenue	26-Sep-25				No violation found	04-Mar-26
3	Private Property	King St E	28-Oct-25				No violation found	05-Mar-26
2	Private Property	James St S	7-Oct-25				No violation found	05-Mar-26
2	Private Property	Charlton Ave W	9-Oct-25				No violation found	05-Mar-26
2	Private Property	Main St W	20-Oct-25				No violation found	05-Mar-26
3	Private Property	Shaw St	7-Oct-25				No violation found	05-Mar-26
11	Private Property	Homestead Dr	6-Jan-26				Observation - Violation Found	05-Mar-26
2	Private Property	James St N	5-Feb-26				No violation found	05-Mar-26

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Private Property	Wellington St N	05-Mar-26				Observation - Violation Found	05-Mar-26
3	Private Property	Barton St E	05-Mar-26				Observation - Violation Found	05-Mar-26
3	Private Property	East Avenue South	05-Mar-26				No violation found	05-Mar-26
5	Private Property	Woodward Ave	05-Mar-26				Observation - Violation Found	05-Mar-26
3	Private Property	Main St E	06-Mar-26				No violation found	06-Mar-26
4	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	03-Mar-26
3	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				No violation found	03-Mar-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				No violation found	03-Mar-26
2	Road allowance	Jackson St/ MacNab St S	02-Mar-26	02-Mar-26	6	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	02-Mar-26
2	Road allowance	Jackson St/ MacNab St S	03-Mar-26				Observation - Violation Found	03-Mar-26
2	Road allowance	Summers Lane/King St W	02-Mar-26				Observation - Violation Found	02-Mar-26
2	Road allowance	Summers Lane/King St W	02-Mar-26	02-Mar-26	1	24 hr	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	02-Mar-26

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Road allowance	Summers Lane/King St W	02-Mar-26				Coordinated Clean-up	05-Mar-26
10	Road allowance	King St W/MacNab St S	02-Mar-26				Observation - Violation Found	02-Mar-26
3	Road allowance	Victoria St S/Young St	02-Mar-26				Observation - Violation Found	02-Mar-26
3	Road allowance	Victoria St S/Young St	02-Mar-26				Coordinated Clean-up	04-Mar-26
2	Road allowance	Park St S & Hunter St W	03-Mar-26				No violation found	03-Mar-26
2	Road allowance	Hess St N / Barton St W	03-Mar-26				Observation - Violation Found	03-Mar-26
1	Road allowance	Lamoreaux St/Dundurn St N	04-Mar-26				No violation found	04-Mar-26
10	Road allowance	Dundee Dr/Dewitt Rd	04-Mar-26				No violation found	04-Mar-26
5	Road allowance	Centennial Pkwy N at S Service Rd	04-Mar-26				Observation - Violation Found	04-Mar-26
5	Road allowance	Centennial Pkwy N at S Service Rd	05-Mar-26				No violation found	05-Mar-26
2	Road allowance	York Blvd/Bay St N	05-Mar-26				Observation - Violation Found	05-Mar-26
3	Road allowance	Victoria Ave S	05-Mar-26				Observation - Violation Found, Coordinated Cleanup	05-Mar-26
2	Road allowance	Wellington St S	06-Mar-26				No violation found	06-Mar-26
2	Road allowance	King St W	06-Mar-26				No violation found	06-Mar-26
1	Road allowance	403 and Main St W	05-Feb-26	06-Mar-26	4	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	06-Mar-26

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Road allowance	York Blvd/Bay St N	03-Mar-26				Observation - Violation Found	03-Mar-26
8	Sam Lawrence Park		04-Mar-26				No violation found	04-Mar-26
1	Shamrock Park		04-Mar-26	04-Mar-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	04-Mar-26
2	Sherman Access	near Charlton Ave E	05-Mar-26				Observation - Violation Found	05-Mar-26
13	Spencer Creek		07-Jan-26				Observation - Violation Found, Coordinated Cleanup	03-Mar-26
2	St. Joseph's Park		05-Mar-26				No violation found	05-Mar-26
2	Strachan Linear Park		Proactive				No violation found	03-Mar-26
1	Victoria Park		Proactive				No violation found	03-Mar-26

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca

Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Accumulated Combustibles	1	Ward 3: 1 Incident
Burning Complaint	4	Ward 2: 3 Incidents Ward 5: 1 Incident
Total	5	Ward 2: 3 Incidents Ward 3: 1 Incident Ward 5: 1 Incident

Additional Notes:
<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.</p> <p>Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between March 2-8, 2026.</p>

Injuries Reported	0
--------------------------	----------

Housing Focused Street Outreach Engagement Update

	Week 10	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	71	51

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.</p> <p>Interaction data is taken from the HIFIS database.</p>

Shower Program Updates

	Week 10	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	12	14

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 10	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	15	10	26

	Week 10	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

March 2, 2026	Jackson St / MacNab St S, Claremont Access Parkette, Summers Lane
March 3, 2026	Spencer Creek
March 4, 2026	Queen St/Main St W, Shamrock Park, alleyway off Steven St, Young St/Victoria St S, Rail Trail, near 94 York Blvd,
March 5, 2026	Summers Lane, Charlton Ave E/Victoria Ave S, Claremont Access Parkette
March 6, 2026	Main St W at Hwy 403 ramp, near 94 York Blvd

If you have any questions related to this week's Encampment Weekly Update, please email encampments@hamilton.ca