

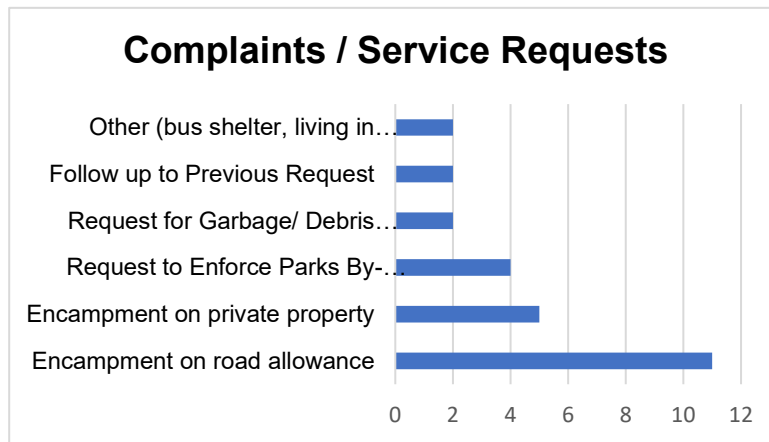
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 14	Previous Week	Previous Month Average
30	22	27

Most Frequently Identified Locations		
Claremont Access	Woodlands Park	Kenilworth Access

Complaint/Service Request Type	
Encampment on road allowance	24%
Encampment on private property	11%
Request to Enforce Parks By-law	9%
Request for Garbage/ Debris Clean Up	4%
Follow Up to Previous Request	4%
Other (bus shelter, living in vehicle)	4%
Support for Unsheltered Individuals	4%
Questions related to enforcement	2%
Support for Unsheltered Individuals	2%

Source of Complaint/Service Request	
Concerned Citizen	43%
Community Partners	7%
Internal - Libraries	4%
Internal - Transit	4%
Internal - Public Works	2%
Councillor's Office	2%
Internal - Fire	2%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Road Allowances, and Bus Shelters. From March 30 – April 5, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

<b>Private Property</b>	Summers Lane, James St S, Homestead Dr, Charlton Ave E, Gage Ave S
<b>City Owned and Public Properties</b>	35 York Blvd
<b>Road Allowances</b>	Hunter St E / James St S, Jackson St W / MacNab St S, Catharine St S / Hunter St E
<b>Alleyways</b>	Rear of Wellington St N between Wilson St and King William St
<b>Bus Shelters</b>	James St N at Rebecca St, King St E at Hughson St N

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from March 30 – April 5, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

### Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

**Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.**

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	<b>298 Hunter Street East</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
2	<b>Bayfront Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
3	<b>Bishop's Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
2	<b>Carter Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
2	<b>Central Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
2	<b>Claremont Access Parkettes</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
2	Claremont Access Parkettes		30-Mar-26				Observation - Violation Found	02-Apr-26
2	<b>Dundurn Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
5	Eastlawn Cemetary		25-Mar-26				No violation found	01-Apr-26
3	<b>J.C. Beemer Park/Tweedsmuir Park</b>		<b>Proactive</b>				<b>Observation - Violation Found</b>	<b>30-Mar-26</b>
3	<b>J.C. Beemer Park/Tweedsmuir Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>31-Mar-26</b>
4	Kenilworth Access	at Kimberly Dr	27-Mar-26				Observation - Violation Found	31-Mar-26
3	<b>Myrtle Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
2	<b>Pier 4 Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
3	Private Property	Charlton St E	01-Apr-26				Observation - Violation Found	01-Apr-26
3	Private Property	Charlton St E	01-Apr-26				Observation - Violation Found	01-Apr-26
2	Private Property	Gage Ave S	02-Apr-26				Observation - Violation Found	02-Apr-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
10	Private Property	Highway 8	03-Mar-26				No violation found	02-Apr-26
2	Private Property	Hunter St E	23-Mar-26				No violation found	01-Apr-26
2	Private Property	Jackson St W	01-Apr-26				Observation - Violation Found	01-Apr-26
2	Private Property	James St S	30-Mar-26				Observation - Violation Found	01-Apr-26
3	Private Property	King St E	02-Apr-26				No violation found	02-Apr-26
2	Private Property	Mary St	12-Mar-26				Observation - Violation Found	31-Mar-26
3	<b>Rail Trail btw Gage Ave S and Wentworth St S</b>						<b>Observation - Violation Found</b>	<b>30-Mar-26</b>
4	<b>Rail Trail btw Kenilworth Ave S and Gage Ave S</b>						<b>No violation found</b>	<b>30-Mar-26</b>
3	<b>Rail Trail btw Wentworth St S and Corktown Park</b>						<b>Observation - Violation Found</b>	<b>30-Mar-26</b>
5	Red Hill Parkway	at Nash Rd N	01-Apr-26				Observation - Violation Found	02-Apr-26
2	Road allowance	35 York Blvd	27-Mar-26				No violation found	31-Mar-26
2	Road allowance	35 York Blvd	27-Mar-26				No violation found	01-Apr-26
2	Road allowance	Jackson St W / MacNab St S	30-Mar-26				Observation - Violation Found	30-Mar-26
2	Road allowance	Jackson St W / MacNab St S	31-Mar-26				No violation found	31-Mar-26
2	Road allowance	Jackson St W / MacNab St S	01-Apr-26				No violation found	01-Apr-26
2	Road allowance	Jackson St W / MacNab St S	01-Apr-26				Observation - Violation Found	01-Apr-26
2	Road allowance	Jackson St W / MacNab St S	02-Apr-26	02-Apr-26	2	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	02-Apr-26
2	Road allowance	Hess St N / Barton St W	25-Mar-26				Coordinated Clean-up	01-Apr-26
2	Road allowance	Summers Ln and King St W	31-Mar-26				No violation found	31-Mar-26
2	Road allowance	Summers Ln and King St W	31-Mar-26				No violation found	01-Apr-26
2	Road allowance	York Blvd / Bay St N	31-Mar-26				No violation found	31-Mar-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
3	Stirton Tot Lot		27-Mar-26				Coordinated Clean-up	31-Mar-26
2	<b>Strachan Linear Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
1	<b>Victoria Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>30-Mar-26</b>
3	Woodlands Park		24-Mar-26	31-Mar-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	31-Mar-26

If you have any questions related to this week's Encampment Weekly Update, please email [encampments@hamilton.ca](mailto:encampments@hamilton.ca)

## Hamilton Fire Department

### Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Accumulated Combustibles	2	Ward 3: 1 Incident Ward 5: 1 Incident
Burning Complaints	1	Ward 5: 1 Incident
<b>Total</b>	<b>3</b>	<b>Ward 3: 1 Incident Ward 5: 2 Incidents</b>

**Additional Notes:**

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between  
March 30 – April 5, 2026.

<b>Injuries Reported</b>	0
--------------------------	---

## Housing Focused Street Outreach Engagement Update

	Week 14	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSD	20	28

**Additional Notes:**

HFSD engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.

Interaction data is taken from the HIFIS database.

## Shower Program Updates

	Week 14	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	5	7

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 14	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	16	11	26

	Week 14	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. <b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b>

March 30, 2026	Rail Trail, Jackson St W / MacNab St S, Summers Lane / King St W, Strachan Park
March 31, 2026	JC Beemer Park, Woodlands Park, Pinky Lewis Parkette, Charlton Ave E near Sherman Access
April 1, 2026	Jackson St W / MacNab St S, York Blvd / Bay St N
April 2, 2026	Jackson St W / MacNab St S, Claremont Access, York Blvd / Bay St N
April 3, 2026	Holiday – Good Friday