

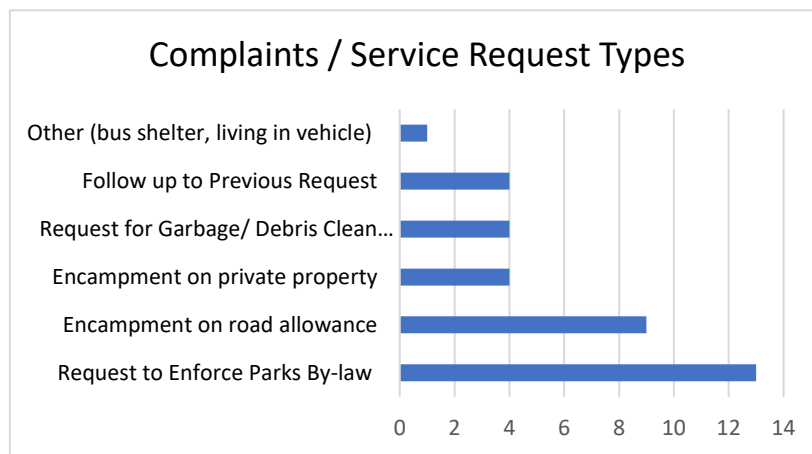
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 15	Previous Week	Previous Month Average
35	30	27

Most Frequently Identified Locations			
Claremont Access	Gage Park	Woodlands Park	Woolverton Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	28%
Encampment on road allowance	20%
Encampment on private property	9%
Request for Garbage/ Debris Clean Up	9%
Follow Up to Previous Request	9%
Other (bus shelter, living in vehicle)	2%

Source of Complaint/Service Request	
Concerned Citizen	61%
Hamilton Police Service	4%
Internal – Municipal Law Enforcement	2%
Councillor's Office	2%
Internal - Healthy & Safe Communities	2%
Internal - Public Works	2%
Internal - Transit	2%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Road Allowances, Open Green Spaces, and Bus Shelters. From April 6 –12, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

<b>Private Property</b>	Rymal Rd E, Homestead Dr, Talbot St, Wentworth St S, Keefer Crt
<b>City Owned and Public Properties</b>	220 Charlton St E
<b>Road Allowances</b>	Goderich Rd / Centennial Parkway North, Jackson St W / MacNab St S, Hunter St W btw MacNab St S and James St S, Queen St S btw Canada St and Hunter St W, Queen St N / York Blvd, Mohawk Rd E / Upper Wentworth St
<b>Open Green Spaces</b>	Walking trail off St. Joseph's Drive
<b>Bus Shelters</b>	Mohawk Rd W at Upper James St

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from April 6 – 12, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

**Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

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In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

**Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.**

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	<b>298 Hunter St E</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>
2	<b>Bayfront Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>
2	Beasley Park		09-Apr-26				Observation - Violation Found	10-Apr-26
3	<b>Bishop's Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>
2	<b>Carter Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>09-Apr-26</b>
2	<b>Central Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>
3	Century St Parkette		07-Apr-26	08-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	08-Apr-26
2	<b>Claremont Access Parkettes</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>
2	<b>Dundurn Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>09-Apr-26</b>
2	Ferguson Station Park		06-Apr-26					10-Apr-26
5	Greenhill Open Space		10-Mar-26	08-Apr-26	5	Immediate	Trespass Notice(s) Issued and Notified HFSSO	08-Apr-26
3	<b>J.C. Beemer Park/ Tweedsmuir Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Keddy Access Trail		07-Apr-26	08-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	08-Apr-26
3	Myrtle Park		Proactive				Observation - Violation Found	07-Apr-26
3	Myrtle Park		Proactive				No violation found	09-Apr-26
2	Pier 4 Park		Proactive				No violation found	08-Apr-26
2	Pier 8 Park		09-Apr-26				Observation - Violation Found	09-Apr-26
5	Private Property	Barton St E	08-Apr-26				No violation found	08-Apr-26
2	Private Property	Charlton Ave E	19-Mar-26				No violation found	09-Apr-26
5	Private Property	Queenston Rd	07-Apr-26				Observation - Violation Found	07-Apr-26
3	Rail Trail btw Gage Ave S and Wentworth St S		Proactive				Observation - Violation Found	09-Apr-26
4	Rail Trail btw Kenilworth Ave S and Gage Ave S		Proactive				Observation - Violation Found	09-Apr-26
3	Rail Trail btw Wentworth St S and Corktown Park		Proactive				No violation found	09-Apr-26
2	Road allowance	Hunter St W btw MacNab St S and James St S	08-Apr-26	09-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	09-Apr-26
2	Road allowance	Hunter St W / Queen St S	08-Apr-26				Observation - Violation Found	09-Apr-26
2	Road allowance	Hunter St W / MacNab St S	10-Apr-26				Observation - Violation Found	10-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	07-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Road allowance	Jackson St W / MacNab St S	Proactive	08-Apr-26	2	Immediate	Trespass Notice(s) Issued, Notified HFSD and Coordinated Clean-up	08-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	09-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	10-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSD and Coordinated Clean-up	10-Apr-26
2	Road allowance	James St N / Rebecca St	07-Apr-26				No violation found	07-Apr-26
2	Road allowance	King St E / Hughson St	07-Apr-26				No violation found	07-Apr-26
1	Road allowance	Queen St S / Canada St	08-Apr-26	08-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSD and Coordinated Clean-up	08-Apr-26
5	Road allowance	Queenston Rd / Nash Rd N	07-Apr-26				Observation - Violation Found	10-Apr-26
3	Road allowance	Wellington St N / Rebecca St	02-Apr-26				No violation found	07-Apr-26
2	Road allowance	York Blvd / Bay St N	09-Apr-26				Observation - Violation Found	09-Apr-26
2	<b>Strachan Linear Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>
1	<b>Victoria Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>08-Apr-26</b>
3	Woodlands Park		07-Apr-26	08-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSD and Coordinated Clean-up	08-Apr-26
2	Woolverton Park		06-Apr-26	08-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSD and Coordinated Clean-up	08-Apr-26
2	Woolverton Park		06-Apr-26				No violation found	09-Apr-26

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## Hamilton Fire Department

### Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	1	Ward 5: 1 Incident
<b>Total</b>	<b>1</b>	<b>Ward 5: 1 Incident</b>

**Additional Notes:**

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between April 6 -12, 2026.

<b>Injuries Reported</b>	0
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## Housing Focused Street Outreach Engagement Update

	Week 15	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	49	20

**Additional Notes:**

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.

Interaction data is taken from the HIFIS database.

## Shower Program Updates

	Week 15	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	8	5

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 15	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	21	16	26

	Week 15	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. <b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b>

April 6, 2026	Holiday – Easter Monday
April 7, 2026	Myrtle Park, Jackson St W / MacNab St S
April 8, 2026	Woodlands Park, Century St Parkette, Claremont Access, Jackson St W / MacNab St S, Jackson St W / James St S, Barton St W / Caroline St N, Hunter St W / MacNab St S
April 9, 2026	Pier 8 Park, Keddy Access Trail, James St N / York Blvd, Jackson St W / MacNab St S, Hunter St W / MacNab St S, Queenston Rd / Nash Rd N
April 10, 2026	Beasley Park, Ferguson Station Park, James St N / York Blvd, Jackson St W / MacNab St S, Hunter St W / MacNab St S, Mary St / Strachan St E