




COMMUNICATION UPDATE

TO:	Mayor and Members City Council
DATE:	April 10, 2026
SUBJECT:	Mobile Water Pilot (HW2603)
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Deborah Goudreau Acting Director - Water & Wastewater Operations Public Works Department
SIGNATURE:	

This Communication Update is to provide information to Council regarding Hamilton Water's Mobile Water Pilot. The objective of a mobile water program is to provide a portable, reliable, safe drinking water source for public events in Hamilton, while increasing promotion, awareness and education about Hamilton tap water.

This pilot program is being undertaken to evaluate whether mobile drinking water units would be a valuable service for public events in Hamilton. With many surrounding communities already providing this option, the pilot will help determine feasibility, demand, and potential benefits for the City.

In 2025, Hamilton Water conducted a municipal scan and reviewed multiple program models, which resulted in Hamilton Water renting a water trailer and providing drinking water and outreach at two local events. Hamilton Water intends to continue the rental model to run a pilot program for the next two years (2026 and 2027) to allow for program evaluation. Staff will work closely with the Special Events Advisory Team (S.E.A.T.) through their application process and engage with community organizers to bring water to their public events. This service will be free to all accepted applicants.

The cost of the two-year pilot program is approximately \$35,000 and is included in the approved 2026 Budget. The pilot program will provide a structured opportunity to engage collaboratively with internal parties, vendors, and event coordinators to refine partnership frameworks, establish clear eligibility criteria, and define event requirements. Through ongoing consultation and active engagement, the pilot program

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

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will be designed to align with and effectively respond to customer needs, ensuring a high standard of service delivery and program relevance.

After the pilot program, staff will utilize the lessons learned to make recommendations for a permanent program to be brought forward as part of the 2028 Water Budget.

APPENDICES AND SCHEDULES ATTACHED

N/A