

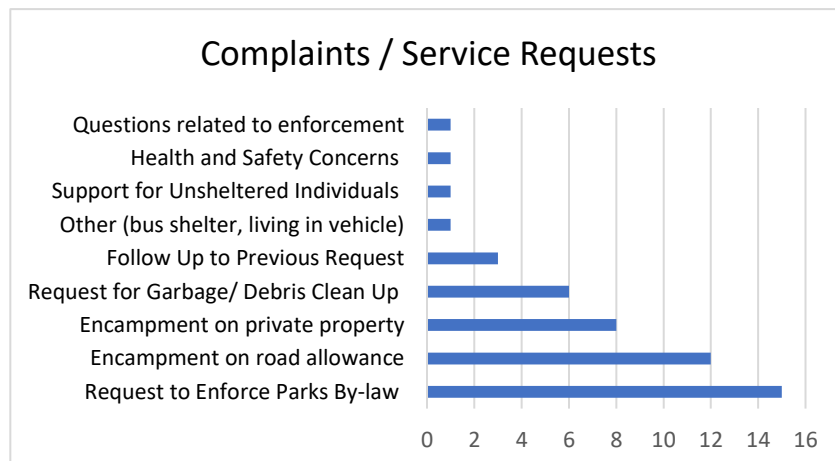
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 16	Previous Week	Previous Month Average
48	35	27

Most Frequently Identified Locations			
Bruleville Nature Park	Kenilworth Access	McLaren Park	Powell Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	33%
Encampment on road allowance	26%
Encampment on private property	17%
Request for Garbage/ Debris Clean Up	13%
Follow Up to Previous Request	7%
Other (bus shelter, living in vehicle)	2%
Support for Unsheltered Individuals	2%
Health and Safety Concerns	2%
Questions related to enforcement	2%

Source of Complaint/Service Request	
Concerned Citizen	70%
Councillor's Office	13%
Internal - Public Works	9%
Internal – Municipal Law Enforcement	4%
Internal - Transit	2%
Hamilton Conservation Authority	2%
Hamilton Police Service	2%
Internal - Animal Services	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Road Allowances, Open Green Spaces, Bus Shelters and Red Hill. From April 13 –19, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	James St N, Charlton Ave E, Main St E, James St S, Duke St, Highway 8, James St N, King St E,
City Owned and Public Properties	220 Charlton St E, 119 King St W
Road Allowances	Queen St S btw Canada St and Hunter St W, Main St W / Bay St S, LINC near Upper James St, Main St W / MacNab St S, Barton St E / Wellington St N, Kenora Ave / Nash Rd N, Hunter St W between James St S and Park St S, Jackson St W / MacNab St S
Open Green Spaces	Charlton Ave E / Wentworth St S
Bus Shelters	Wilson St at Wellington St N
Red Hill	at Barton St

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from April 13 – 19, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

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Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	298 Hunter St E		Proactive				No violation found	13-Apr-26
2	Bayfront Park		Proactive				No violation found	13-Apr-26
2	Bayfront Park		17-Apr-26	17-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	17-Apr-26
2	Beasley Park		09-Apr-26				No violation found	13-Apr-26
2	Beasley Park		14-Apr-26				No violation found	14-Apr-26
2	Beasley Park		16-Apr-26				Observation - Violation Found	17-Apr-26
2	Beasley Park		17-Apr-26	17-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	17-Apr-26
3	Bishop's Park		Proactive	15-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	13-Apr-26
3	Bishop's Park		Proactive				No violation found	15-Apr-26
7	Bruleville Nature Park		17-Apr-26	17-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	17-Apr-26
2	Carter Park		Proactive				No violation found	13-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
5	Carter Park		17-Apr-26				No violation found	17-Apr-26
2	Cathedral Park		14-Apr-26	14-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	14-Apr-26
2	Central Park		Proactive				No violation found	13-Apr-26
3	Century St Parkette		07-Apr-26				No violation found	13-Apr-26
2	Claremont Access Parkettes		Proactive				No violation found	13-Apr-26
2	Dundurn Park		Proactive				No violation found	13-Apr-26
2	Ferguson Station Park		16-Apr-26				Coordinated Clean-up	16-Apr-26
3	Gage Park		10-Apr-26				No violation found	13-Apr-26
5	Henry & Beatrice Warden Park		14-Apr-26	16-Apr-26	2	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	16-Apr-26
5	Henry & Beatrice Warden Park		14-Apr-26	17-Apr-26	2	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	17-Apr-26
3	J.C. Beemer Park/ Tweedsmuir Park		Proactive				No violation found	13-Apr-26
1	Kay Drage Park	near Macklin St N	13-Apr-26	13-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	13-Apr-26
4	Kenilworth Access	at Kimberly Dr	15-Apr-26	15-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	15-Apr-26
3	Lifesavers Park		16-Apr-26				Observation - Violation Found	16-Apr-26
2	McLaren Park		13-Apr-26				Observation - Violation Found	13-Apr-26
2	McLaren Park		13-Apr-26	13-Apr-26	3	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	14-Apr-26
3	Myrtle Park		Proactive				No violation found	13-Apr-26
2	Pier 4 Park		Proactive				No violation found	13-Apr-26
2	Pinky Lewis Parkette		13-Apr-26				Observation - Violation Found	13-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
3	Pinky Lewis Parkette		13-Apr-26				Observation - Violation Found	16-Apr-26
3	Powell Park		16-Apr-26				Observation - Violation Found	16-Apr-26
3	Private Property	Charlton Ave E	17-Apr-26	17-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	17-Apr-26
2	Private Property	James St N	16-Apr-26	16-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	16-Apr-26
1	Private Property	Main St W	16-Apr-26				No violation found	16-Apr-26
8	Private Property	Upper James St	13-Apr-26				Observation - Violation Found	13-Apr-26
4	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	13-Apr-26
3	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				No violation found	13-Apr-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				No violation found	13-Apr-26
4	Redhill Valley	at Barton St E	15-Apr-26				Observation - Violation Found	15-Apr-26
2	Road allowance	71 Main St W	13-Apr-26				Observation - Violation Found	13-Apr-26
2	Road allowance	71 Main St W	13-Apr-26				Coordinated Clean-up	13-Apr-26
2	Road allowance	119 King St W	16-Apr-26				Observation - Violation Found	16-Apr-26
1	Road allowance	Catharine St S / Hunter St E	13-Apr-26				No violation found	13-Apr-26
2	Road allowance	Charlton Ave E / Ferguson Ave S	13-Apr-26				No violation found	13-Apr-26
3	Road allowance	Charlton Ave E / Wentworth St S	13-Apr-26				Observation - Violation Found	15-Apr-26
3	Road allowance	Charlton Ave E / Wentworth St S	13-Apr-26				Observation - Violation Found	16-Apr-26
3	Road allowance	Charlton Ave E / Wentworth St S	17-Apr-26				Observation - Violation Found	17-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Road allowance	Hunter St W btw MacNab St S and James St S	15-Apr-26				Observation - Violation Found	15-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	13-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	14-Apr-26	2	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	14-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	14-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	14-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	15-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	15-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	15-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	16-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	16-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	16-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Coordinated Clean-up	17-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	17-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	17-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Road allowance	James St N and Rebecca St	15-Apr-26				No violation found	15-Apr-26
5	Road allowance	Kenora Ave / Nash Rd N	10-Apr-26				Observation - Violation Found	13-Apr-26
5	Road allowance	Kenora Ave / Nash Rd N	10-Apr-26	14-Apr-26	2		Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	14-Apr-26
2	Road allowance	Queen St S/Hunter St W	13-Apr-26				Observation - Violation Found	13-Apr-26
7	Sackville Park		13-Apr-26	14-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	14-Apr-26
2	Strachan Linear Park		Proactive				No violation found	13-Apr-26
1	Victoria Park		Proactive				No violation found	13-Apr-26
2	Woodlands Park		09-Apr-26				No violation found	13-Apr-26

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Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	1	Ward 2: 1 Incident
Total	1	Ward 2: 1 Incident

Injuries Reported	0
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Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between April 13 -19, 2026.

Housing Focused Street Outreach Engagement Update

	Week 16	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	58	49

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.

Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 16	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	3	8

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 16	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	36	21	26

	Week 16	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	0	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

April 13, 2026	Kay Drage Park, McLaren Park, Pinky Lewis Parkette, Whitehern Historic House & Garden, Jackson St W / MacNab St S, Hunter St W / MacNab St S
April 14, 2026	Birge Park, Pier 7, Sackville Hill Memorial Park, Jackson St W / MacNab St S, Pier 7, York Blvd / Bay St N, Hunter St W / MacNab St S
April 15, 2026	Land Nature's Inlet Sanctuary, Jackson St W / MacNab St S, Hunter St W, MacNab St S, Queen St S / Hunter St W
April 16, 2026	Henry & Beatrice Warden Park, Powell Park, Pinky Lewis Parkette, Lifesavers Park, Ferguson Station Park, Jackson St W / MacNab St S, Hunter St W / MacNab St S, Jackson St W / James St S, King St W / MacNab St S
April 17, 2026	Bayfront Park, Beasley Park, Bruleville Nature Park, Jackson St W / MacNab St S, Jackson St W / James St S, Hunter St W / MacNab St S, Queen St S / Hunter St W, Sherman Access near Charlton Ave E, LINC at Upper James St exit