

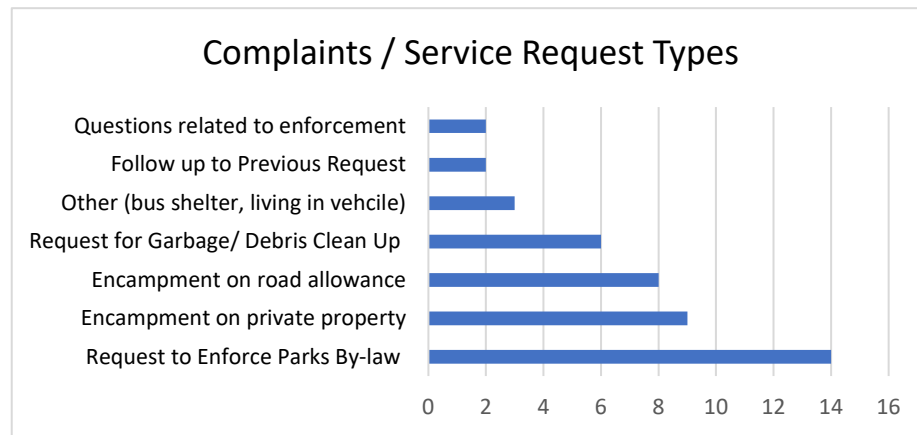
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 17	Previous Week	Previous Month Average
44	48	27

Most Frequently Identified Locations		
Gage Park	Hill St Park	Shamrock Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	22%
Encampment on private property	20%
Encampment on road allowance	11%
Request for Garbage/ Debris Clean Up	4%
Other (bus shelter, living in vehicle)	4%
Follow Up to Previous Request	4%
Questions related to enforcement	2%

Source of Complaint/Service Request	
Concerned Citizen	78%
Internal - Public Works	7%
Community Partners	4%
Internal – Municipal Law Enforcement	4%
BIA or Local Business	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Road Allowances, Bruce Trail, Bus Shelters and Red Hill. From April 20 –26, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Grange St, Keefer Crt, Nash Rd N, King St E, Main St W / Queen St S, Upper Wentworth St, Hunt St
City Owned and Public Properties	12 York Blvd
Road Allowances	Jackson St W / MacNab St S, Hunter St W / James St S, Hess St N / Barton St W, Dartnall Rd at LINC, Queen St S / Hunter St W,
Bruce Trail	Near John St S
Bus Shelters	Mohawk Rd W at Upper James St, Main St E at Wellington St S
Red Hill	at Barton St
Kenilworth Access	Near Lawrence Rd

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from April 20 – 26, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

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Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	298 Hunter Street East		Proactive				No violation found	20-Apr-26
5	Battlefield Creek		17-Apr-26				Observation - Violation Found, Coordinated Clean-up	23-Apr-26
2	Bayfront Park		Proactive				No violation found	20-Apr-26
2	Bayfront Park		Proactive				Observation - Violation Found	22-Apr-26
2	Bayfront Park		Proactive	23-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	23-Apr-26
3	Bishops Park		Proactive				No violation found	20-Apr-26
2	Bus Shelter	Main St E at Wellington St S	24-Apr-26				Observation - Violation Found, HFSSO Notified	24-Apr-26
2	Carter Park		Proactive				No violation found	20-Apr-26
13	Centennial Park		21-Apr-26	21-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSSO and	21-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
							Coordinated Clean-up	
2	Central Park		Proactive				No violation found	20-Apr-26
1	Chedoke Radial Trail		21-Apr-26	21-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	21-Apr-26
2	Claremont Access Parkettes		Proactive				No violation found	20-Apr-26
2	Dundurn Park		Proactive				No violation found	20-Apr-26
2	Ferguson Station Park		23-Apr-26				Observation - Violation Found	23-Apr-26
5	Green Space	near Keefer Court	22-Apr-26				Observation - Violation Found	22-Apr-26
1	Hill Street Park		22-Apr-26				No violation found	22-Apr-26
1	Hill Street Park		22-Apr-26				No violation found	24-Apr-26
1	Jackson Park		23-Apr-26				No violation found	23-Apr-26
3	J.C. Beemer Park/Tweed smuir Park		Proactive				No violation found	20-Apr-26
3	J.C. Beemer Park/Tweed smuir Park		Proactive				Observation - Violation Found	23-Apr-26
2	Keddy Access Trail	near St. Joseph's Dr	22-Apr-26				Coordinated Clean-up	22-Apr-26
2	Keddy Access Trail	near Charlton Ave E	24-Apr-26				No violation found	24-Apr-26
4	Kenilworth Access at Kimberly Dr		21-Apr-26				No violation found	22-Apr-26
3	Myrtle Park		Proactive				No violation found	20-Apr-26
2	Pier 4 Park		Proactive				No violation found	20-Apr-26
3	Pinky Lewis Parkette		20-Apr-26				Observation - Violation Found, Coordinated Clean-up	20-Apr-26
3	Pinky Lewis Parkette		20-Apr-26	24-Apr-26	2	Immediate	Trespass Notice(s) Issued,	24-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
							Notified HFSO and Coordinated Clean-up	
2	Private Property	Grange St	22-Apr-26				Observation - Violation Found	22-Apr-26
2	Private Property	Grange St	22-Apr-26				Observation - Violation Found	23-Apr-26
10	Private Property	Highway 8	21-Apr-26				No violation found	22-Apr-26
8	Private Property	Rymal Rd E	21-Apr-26				No violation found	21-Apr-26
3	Private Property	Sanford Ave S	22-Apr-26				No violation found	24-Apr-26
4	Private Property	Walmer Rd	24-Apr-26				No violation found	24-Apr-26
4	Rail Trail	btw Kenilworth to Gage	Proactive				No violation found	20-Apr-26
3	Rail Trail	btw Gage Ave S and Wentworth Ave S	Proactive				No violation found	20-Apr-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				No violation found	20-Apr-26
4	Red Hill Bowl		22-Apr-26				No violation found	23-Apr-26
5	Red Hill Valley Trail	at Barton St E	20-Apr-26				No violation found	24-Apr-26
1	Road allowance	Aberdeen Ave / Longwood Rd S	23-Apr-26				Observation - Violation Found	23-Apr-26
2	Road allowance	Hess St N / Barton St E	23-Apr-26				Observation - Violation Found, Coordinated Clean-up	23-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	20-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	20-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	20-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found, Coordinated Clean-up	21-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	21-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	21-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	22-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	22-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	22-Apr-26
3	Road allowance	Jackson St W / MacNab St S	Proactive	23-Apr-26	1	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	23-Apr-26
3	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	23-Apr-26
3	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	23-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	24-Apr-26	3	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	24-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	24-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	# of Trespass Notice(s) Issued	Compliance Timeframe	Status	Date
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	24-Apr-26
8	Road allowance	LINC at Upper James St exit	20-Apr-26				Observation - Violation Found, Coordinated Clean-up	21-Apr-26
8	Road allowance	LINC at Upper James St exit	20-Apr-26				Observation - Violation Found	24-Apr-26
8	Bus Shelter	Upper James St / Mohawk Rd W	22-Apr-26				Coordinated Clean-up	22-Apr-26
2	Road allowance	York Blvd / Bay St N	21-Apr-26				Observation - Violation Found, Coordinated Clean-up	21-Apr-26
2	Road allowance	York Blvd / James St N	20-Apr-26				No violation found	21-Apr-26
8	Sackville Hill Memorial Park		21-Apr-26				No violation found	21-Apr-26
2	Shamrock Park		20-Apr-26				Observation - Violation Found	23-Apr-26
2	Shamrock Park		20-Apr-26				No violation found	24-Apr-26
2	Strachan Linear Park		Proactive				No violation found	20-Apr-26
2	Strachan Linear Park		Proactive				Observation - Violation Found	24-Apr-26
1	Victoria Park		Proactive				No violation found	20-Apr-26
3	Woodlands Park		23-Apr-26	20-Apr-26	2	Immediate	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	20-Apr-26
3	Woodlands Park		23-Apr-26				No violation found	24-Apr-26
2	Woolverton Park		20-Apr-26				No violation found	20-Apr-26

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Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	1	Ward 5: 1 Incident
Grass or Brush Fires	1	Ward 3: 1 Incident
Structure/Tent Fire	2	Ward 3: 2 Incidents
Total	4	Ward 3: 3 Incidents Ward 5: 1 Incident

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between April 20 -26, 2026.

Injuries Reported	0
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Housing Focused Street Outreach Engagement Update

	Week 17	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	45	58

Additional Notes:

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.

Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 17	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	9	3

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 17	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	37	36	26

	Week 17	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	6	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

April 20, 2026	Barton Open Space near Bow Valley Dr , Jackson St W / MacNab St S, Woodlands Park, Pinky Lewis Parkette, Claremont Access Parkette, Woolverton Park, Jackson St W
April 21, 2026	Kenilworth Access near Lawrence Rd , Jackson St W / MacNab St S, Whitehern Historic House, Chedoke Trail, York Blvd / Bay St N, York Blvd / Park St N
April 22, 2026	Keddy Access trail near St. Joseph's Walking Trail , Jackson St W / MacNab St S, Hunter St W / MacNab St S, Gage Park, Queenston Rd, LINC at Upper James St exit , Bayfront Park, Cathedral Park, Chedoke Trail
April 23, 2026	Keddy Access trail near St. Joseph's Walking Trail , Jackson St W / MacNab St S , Bayfront Park, Shamrock Park, Aberdeen Ave / Longwood Rd S, Hess St N / Barton St E
April 24, 2026	Red Hill Valley Pkwy near Nash Rd N , Queen St S / Hunter St W, Jackson St W / MacNab St S, Hunter St W / MacNab St S, Pinky Lewis Parkette, Strachan Linear Park

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