

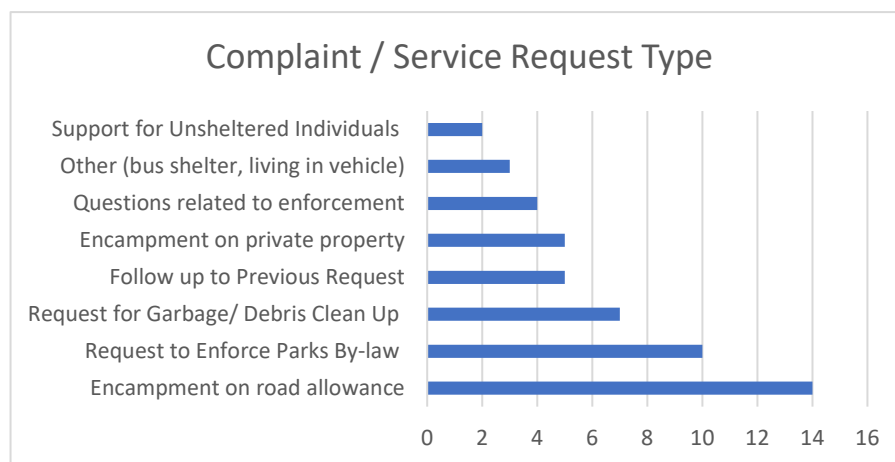
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 18	Previous Week	Previous Month Average
50	44	37

Most Frequently Identified Locations			
Vincent Gershome Open Space	Hill Street Park	St. Christopher's Park	Pinky Lewis Parkette

Complaint/Service Request Type	
Encampment on road allowance	35%
Request to Enforce Parks By-law	22%
Request for Garbage/ Debris Clean Up	13%
Follow Up to Previous Request	7%
Encampment on private property	7%
Questions related to enforcement	4%
Support for Unsheltered Individuals	4%
Other (bus shelter, living in vehicle)	4%

Source of Complaint/Service Request	
Concerned Citizen	85%
Councillor's Office	11%
Internal - Public Works	7%
Internal – Municipal Law Enforcement	4%
Internal - Other	2%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Road Allowances, Alleyways, Bus Shelters, Green Spaces and the Rail Trail. From April 27 – May 3, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

<b>Private Property</b>	Queen St N, Birch Ave, Charlton Ave E, McAnulty Blvd, Queen St S, Lloyd St
<b>City Owned and Public Properties</b>	255 Van Wagner's Beach Rd, 12 York Blvd
<b>Road Allowances</b>	James St N / Wilson St, Hunter St W / Queen St S, John St N / King William St, Strathearne Ave / Barton St E, Strachan St E / Catharine St N, Queen St S / Markland St, Queen St S btw Hunter St W and Jackson St W, Caroline St N / Napier St, Bay St N / Strachan St W, Jackson St W / MacNab St S
<b>Alleyway</b>	off King St E btw Steven St and Ashley St
<b>Bus Shelter</b>	Woodward Ave at Glow Ave
<b>Rail Trail</b>	Between Corktown Park and Wentworth St S
<b>Green Spaces</b>	Near Charlton Ave E / Victoria Ave S,

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from April 27 – May 3, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

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**Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St
Dundurn Park	Carter Park	Myrtle Park	S and Sherman Ave S
			Strachan Linear Park

**Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.**

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	298 Hunter Street East		<b>Proactive</b>				No violation found	28-Apr-26
5	Battlefield Creek		28-Apr-26				No violation found	30-Apr-26
2	Bayfront Park		<b>Proactive</b>	28-Apr-26	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	28-Apr-26
2	Beasley Park		27-Apr-26				Observation - Violation Found	28-Apr-26
2	Beasley Park		27-Apr-26	01-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	01-May-26
3	Bishop's Park		<b>Proactive</b>				No violation found	28-Apr-26
7	Bruleville Nature Park		21-Apr-26				No violation found	28-Apr-26
4	Bus Shelter	Woodward Ave at Glow Ave	29-Apr-26				No violation found	30-Apr-26
1	Bus Shelter	King St W at Bay St N	30-Apr-26				Observation - Violation Found	01-May-26
2	Carter Park		<b>Proactive</b>				No violation found	28-Apr-26
2	Central Park		<b>Proactive</b>				No violation found	28-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Claremont Access	near John St S	27-Apr-26				Observation - Violation Found	27-Apr-26
2	Claremont Access Parkettes		<b>Proactive</b>				Observation - Violation Found	28-Apr-26
3	Claremont Access Parkettes		27-Apr-26				No violation found	01-May-26
5	Confederation Park		30-Apr-26				No violation found	30-Apr-26
2	Dundurn Park		<b>Proactive</b>				No violation found	28-Apr-26
3	Gage Park		28-Apr-26				No violation found	29-Apr-26
5	Greenhill Park		29-Apr-26				No violation found	30-Apr-26
1	Hill Street Park		28-Apr-26	28-Apr-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	28-Apr-26
1	Hill Street Park		28-Apr-26				No violation found	01-May-26
2	Hunter St Open Space		29-Apr-26				No violation found	30-Apr-26
3	JC Beemer Park/Tweedsmuir Park		<b>Proactive</b>				No violation found	28-Apr-26
3	JC Beemer Park/Tweedsmuir Park		<b>Proactive</b>				No violation found	01-May-26
1	Kay Drage Park	near Hunt St	13-Apr-26				Observation - Violation Found	28-Apr-26
1	Kay Drage Park	near Hunt St	13-Apr-26				Observation - Violation Found	30-Apr-26
4	Mahony Park		27-Apr-26				Observation - Violation Found	28-Apr-26
3	Myrtle Park		<b>Proactive</b>				Observation - Violation Found	28-Apr-26
2	Pier 4 Park		<b>Proactive</b>				No violation found	28-Apr-26
2	Pier 4 Park		<b>Proactive</b>	29-Apr-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	29-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Pinky Lewis Parkette		28-Apr-26				Observation - Violation Found	29-Apr-26
3	Pinky Lewis Parkette		28-Apr-26				Observation - Violation Found	30-Apr-26
2	Private Property	Duke St	28-Apr-26				No violation found	28-Apr-26
2	Private Property	Ford St / Grange Ave	22-Apr-26				No violation found	27-Apr-26
2	Private Property	James St N	27-Apr-26				No violation found	27-Apr-26
2	Private Property	John St N	29-Apr-26				No violation found	01-May-26
3	Private Property	King St E	29-Apr-26				Observation - Violation Found	30-Apr-26
3	Private Property	Main St E	28-Apr-26				No violation found	29-Apr-26
1	Private Property	Main St W	27-Apr-26				No violation found	27-Apr-26
1	Private Property	Main St W	27-Apr-26				Observation - Violation Found	30-Apr-26
7	Private Property	Upper Wentworth St	27-Apr-26				Observation - Violation Found	28-Apr-26
3	Private Property	Victoria Ave N	27-Apr-26				No violation found	28-Apr-26
2	Rail Trail	btw Gage Ave S and Wentworth St S	<b>Proactive</b>	27-Apr-26	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	27-Apr-26
3	Rail Trail	btw Kenilworth Ave S and Gage Ave S	<b>Proactive</b>				No violation found	27-Apr-26
5	Red Hill Creek	near Tindale Ct	27-Apr-26	01-May-26	24 Hour	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	01-May-26
2	Road allowance	Barton St W / Hess St N	27-Apr-26				Observation - Violation Found	28-Apr-26
2	Road allowance	Barton St W / Hess St N	28-Apr-26	29-Apr-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	29-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Road allowance	Charlton Ave E / Wentworth St S	21-Apr-26				Observation - Violation Found	01-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	27-Apr-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	27-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	28-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	28-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	28-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	28-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	29-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	29-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	29-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	30-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	30-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	30-Apr-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	01-May-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	01-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	01-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
5	Road allowance	Keefer Court / Kenora Ave	15-Apr-26				Observation - Violation Found	30-Apr-26
2	Road allowance	Main St W / MacNab St S	29-Apr-26				Observation - Violation Found	30-Apr-26
2	Road allowance	Main St W / Summers Ln	30-Apr-26	30-Apr-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	30-Apr-26
2	Road allowance	Main St W / Summers Ln	30-Apr-26	01-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	01-May-26
2	Road allowance	Napier St / Caroline St N	29-Apr-26				Observation - Violation Found	30-Apr-26
4	Road allowance	Ottawa St N / Main St E	28-Apr-26				No violation found	28-Apr-26
2	Road allowance	Queen St N / Barton St W	28-Apr-26	28-Apr-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	28-Apr-26
2	Road allowance	Queen St S / Homewood Ave	29-Apr-26				Observation - Violation Found	30-Apr-26
2	Road allowance	Queen St S / Homewood Ave	29-Apr-26				No violation found	01-May-26
2	Road allowance	Queen St S / Hunter St W	27-Apr-26				No violation found	27-Apr-26
2	Road allowance	Queen St S / Hunter St W	27-Apr-26				No violation found	01-May-26
2	Road allowance	Queen St S / Jackson St W	29-Apr-26				No violation found	01-May-26
4	Road allowance	Ottawa St N / Main St E	28-Apr-26				No violation found	28-Apr-26
2	Road allowance	York Blvd / Bay St N	Proactive				No violation found	27-Apr-26
2	Road allowance	York Blvd / Bay St N	Proactive	29-Apr-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and	29-Apr-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
							Coordinated Clean-up	
2	Road allowance	York Blvd / Bay St N	Proactive				Observation - Violation Found	30-Apr-26
2	Sherman Access	at Charlton Ave E	25-Apr-26				Observation - Violation Found	27-Apr-26
3	Sherman Access	at Charlton Ave E	25-Apr-26				No violation found	01-May-26
4	St. Christophers Park		28-Apr-26	29-Apr-26	24 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	29-Apr-26
4	St. Christophers Park		28-Apr-26				No violation found	30-Apr-26
2	Strachan Linear Park		<b>Proactive</b>				No violation found	27-Apr-26
2	Strachan Linear Park		<b>Proactive</b>				No violation found	28-Apr-26
2	Strachan Linear Park		<b>Proactive</b>				No violation found	30-Apr-26
2	Strachan Linear Park		<b>Proactive</b>				Observation - Violation Found	01-May-26
1	Victoria Park		<b>Proactive</b>				No violation found	28-Apr-26
3	Woodlands Park		27-Apr-26	27-Apr-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-Apr-26
3	Woodlands Park		27-Apr-26				No violation found	29-Apr-26

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## Hamilton Fire Department

### Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	0	
Grass or Brush Fires	0	
Structure/Tent Fire	0	
<b>Total</b>	<b>0</b>	

**Additional Notes:**

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between April 27 -May 3, 2026.

<b>Injuries Reported</b>	0
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## Housing Focused Street Outreach Engagement Update

	Week 18	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	72	45

**Additional Notes:**

HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports.

Interaction data is taken from the HIFIS database.

## Shower Program Updates

	Week 18	Previous Week
Total individuals (non-unique) who were provided access to encampment- specific shower programs	9	9

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 18	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	26	37	26

	Week 18	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	17	0	3

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean- arrounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. <b>Locations visited by contractors or both contractors and Parks are specifically noted in bold below.</b>

April 27, 2026	<b>Red Hill Valley Pkwy near Nash Rd N, Dundee Dr / Dewitt Rd</b> , Jackson St W / MacNab St S, Hunter St W / MacNab St S, York Blvd / Bay St N, Woodlands Park, Wentworth Stairs, Nardi Ct / Pottruff Rd S, Red Hill Valley Pkwy at King St E
April 28, 2026	Bayfront Park, <b>Jackson St W / MacNab St S</b> , Beasley Park, Mahony Park, Hill St Dog Park, Queen St S / Hunter St W, <b>Charlton Ave E / Victoria Ave S</b>
April 29, 2026	Powell Park, <b>Jackson St W / MacNab St S</b> , York Blvd / Bay St N, Bayfront Park, St. Christopher's Park, Barton St W / Tiffany St, <b>Hess St N / Barton St</b>
April 30, 2026	<b>Jackson St W / MacNab St S, Pinky Lewis Parkette, York Blvd/Bay St N, Queen St S/Hunter St W, MacNab St S/ Main St E, Barton St E / Strathearne Ave</b>
May 1, 2026	Beasley Park, Jackson St W / MacNab St S, MacNab St S/ Main St E, Hunter St W /MacNab St S, Bayfront Park, Bay St N, <b>Hunt St/Breadalbane St</b>