

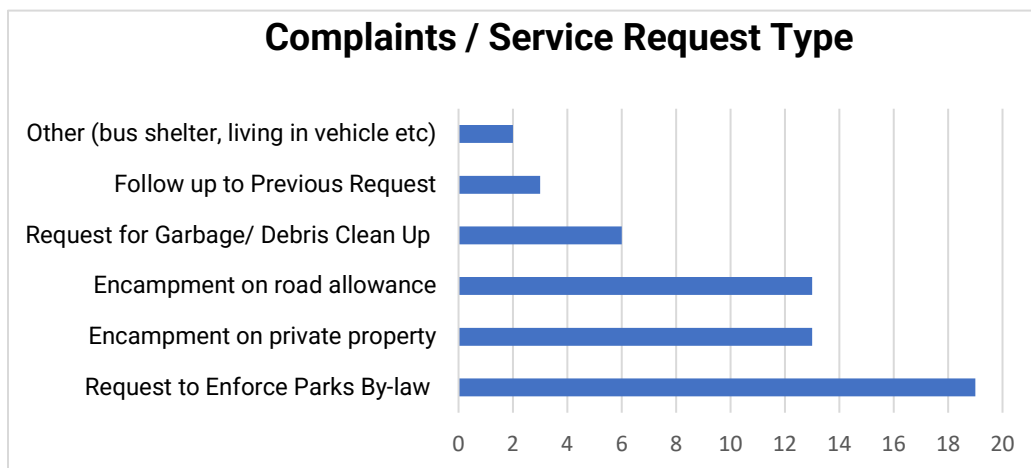
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 19	Previous Week	Previous Month Average
56	50	37

Most Frequently Identified Locations			
Claremont Access	Pinky Lewis Parkette	Rail Trail	Shamrock Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	41%
Encampment on private property	28%
Encampment on road allowance	28%
Request for Garbage/ Debris Clean Up	13%
Follow Up to Previous Request	7%
Other (bus shelter, living in vehicle)	4%

Source of Complaint/Service Request	
Concerned Citizen	93%
Councillor's Office	15%
Internal - Public Works	4%
Community Partners	2%
Internal – Municipal Law Enforcement	2%
Internal - Other	2%
Internal – Parking Division	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Road Allowances, Bus Shelters, Claremont Access and the Rail Trail. From May 4-10, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Strathearne Ave, Birmingham St, Paling Ave, Charlton Ave E, James St N, Angus Rd, Cavell Ave
City Owned and Public Properties	268 Kenilworth Ave N
Road Allowances	Main St W / Queen St S, Bay St N / Strachan St W, James St N / York Blvd, Catharine St N / Strachan St E, Victoria Ave S / Charlton Ave E, Jackson St W / MacNab St S, LINC WB Ramp off Dartnall Rd
Bus Shelter	Quigley Rd at Albright Rd
Claremont Access	Green space between Claremont and Sherman Access
Rail Trail	Between Corktown Park and Wentworth St S, between Gage Ave S and Wentworth St S, Walnut St S near Augusta St

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from May 4-10, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

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HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St S
Dundurn Park	Carter Park	Myrtle Park	and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	298 Hunter Street East		Proactive				No violation found	04-May-26
2	Bayfront Park		Proactive				No violation found	04-May-26
2	Bayfront Park		Proactive				No violation found	09-May-26
2	Beasley Park		04-May-26				Observation - Violation Found	04-May-26
2	Beasley Park		04-May-26				Observation - Violation Found	05-May-26
2	Beasley Park		06-May-26				No violation found	06-May-26
3	Bishop's Park		Proactive				No violation found	04-May-26
2	Carter Park		Proactive				No violation found	04-May-26
2	Carter Park		06-May-26				No violation found	07-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Central Park		Proactive				No violation found	04-May-26
2	Claremont Access Parkettes		Proactive				No violation found	04-May-26
2	Claremont Access Parkettes		07-May-26				No violation found	08-May-26
2	Dundurn Park		Proactive				No violation found	04-May-26
1	Dundurn Park		07-May-26				Observation - Violation Found	07-May-26
1	Dundurn Park		07-May-26	08-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
3	Gage Park		05 -May-26				No violation found	05-May-26
3	Gage Park		05-May-26				No violation found	08-May-26
5	Henry & Beatrice Warden Park		05-May-26				No violation found	05-May-26
1	Highland Gardens Park		04-May-26	05-May-26	Immediate	1	Trespass Notice(s) Issued and Coordinated Clean-up	05-May-26
1	Highland Gardens Park		05-May-26				No violation found	06-May-26
3	JC Beemer Park/ Tweedsmuir Park		Proactive				No violation found	04-May-26
1	Kay Drage Park	near Hunt St	05-May-26				Observation - Violation Found	04-May-26
1	Kay Drage Park	near Hunt St	05-May-26				No violation found	07-May-26
4	Mahony Park		05-May-26				Observation - Violation Found	05-May-26
4	Mahony Park		05-May-26	06-May-26	24 Hour	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	06-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	McLaren Park		05-May-26				No violation found	05-May-26
4	Montgomery Park		05-May-26				No violation found	06-May-26
3	Myrtle Park		Proactive				No violation found	04-May-26
2	Pier 4 Park		Proactive				No violation found	04-May-26
3	Pinky Lewis Parkette		04-May-26				Observation - Violation Found	04-May-26
3	Pinky Lewis Parkette		05-May-26	06-May-26	24 Hour	2	Trespass Notice(s) Issued and Notified HFSO	06-May-26
2	Pinky Lewis Parkette		07-May-26				Observation - Violation Found	07-May-26
2	Pinky Lewis Parkette		07-May-26	08-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
3	Private Property	King St E	05-May-26				No violation found	05-May-26
2	Private Property	Main St W	05-May-26				Observation - Violation Found	05-May-26
2	Private Property	Mary St / Strachan St E	06-May-26				Observation - Violation Found	04-May-26
3	Private Property	McAnulty Blvd	05-May-26				No violation found	05-May-26
4	Private Property	Paling Ave	06-May-26				Observation - Violation Found	06-May-26
4	Private Property	Paling Ave	07-May-26				Observation - Violation Found	08-May-26
3	Private Property	Sherman Ave S	06-May-26				No violation found	06-May-26
4	Private Property	Strathearne Ave	04-May-26				Observation - Violation Found	05-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
5	Red Hill Creek		Proactive	08-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	04-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	06-May-26
2	Road allowance	Bay St N / York Blvd	Proactive	06-May-26	Immediate	1	Trespass Notice(s) Issued and HFSO Notified	06-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	08-May-26
3	Road allowance	Birmingham St / Whitfield Ave	05-May-26				Observation - Violation Found	06-May-26
2	Road allowance	Jackson St E / Catharine St S	08-May-26	08-May-26	24 Hour	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	04-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	04-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	04-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	04-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	05-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	05-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	05-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	06-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	06-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	06-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Jackson St W / MacNab St S	Proactive	07-May-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	07-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	07-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	08-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	08-May-26
2	Road allowance	James St N / Robert St	07-May-26				Observation - Violation Found	07-May-26
2	Road allowance	James St N / York Blvd	06-May-26				Observation - Violation Found	07-May-26
2	Road allowance	James St N / York Blvd	06-May-26				Observation - Violation Found	08-May-26
11	Road allowance	LINC WB off Dartnall Rd	22-Apr-26				Observation - Violation Found	06-May-26
11	Road allowance	LINC WB off Dartnall Rd	22-Apr-26	08-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
2	Road allowance	Main St W / MacNab St S	07-May-26				Observation - Violation Found	07-May-26
2	Road allowance	Main St W / Summers Ln	05-May-26				No violation found	05-May-26
2	Road allowance	Napier St / Caroline St N	04-May-26				No violation found	04-May-26
2	Road allowance	Queen St S / Hunter St W	04-May-26				No violation found	04-May-26
1	Road allowance	Queen St S / Main St W	05-May-26				Observation - Violation Found	04-May-26
2	Road allowance	Queen St S / Main St W	05-May-26				Observation - Violation Found	06-May-26
2	Road allowance	Strachan St E / Catharine St N	06-May-26				Observation - Violation Found	07-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Road allowance	Wellington St N / Barton St E	08-May-26				Observation - Violation Found	08-May-26
3	Road allowance	Wentworth St S / Charlton Ave E	04-May-26				Observation - Violation Found	04-May-26
3	Road allowance	Wentworth St S / Charlton Ave E	07-May-26	08-May-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
2	Shamrock Park		05-May-26				No violation found	05-May-26
2	Shamrock Park		05-May-26				No violation found	06-May-26
2	Shamrock Park		05-May-26	08-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	08-May-26
2	Strachan Linear Park		Proactive				Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	04-May-26
3	Strachan Linear Park		06-May-26	06-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO, and Coordinated Clean-up	06-May-26
2	Strachan Linear Park		06-May-26				No violation found	07-May-26
1	Victoria Park		Proactive				No violation found	04-May-26
9	White Deer Park		07-May-26				No violation found	07-May-26
3	Woodlands Park		01-May-26				No violation found	04-May-26
3	Woodlands Park		04-May-26				Observation - Violation Found	05-May-26
3	Woodlands Park		04-May-26				No violation found	06-May-26
2	Woodlands Park		04-May-26				No violation found	07-May-26
2	Woodlands Park		04-May-26				No violation found	08-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Woolverton Park		Proactive				No violation found	05-May-26

Hamilton Fire Department
Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Accumulated Combustibles	1	Ward 3: 1 Incident
Burning Complaint	1	Ward 2: 1 Incident
Total	2	Ward 2: 1 Incident Ward 3: 1 Incident

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between
May 4-10, 2026.

Injuries Reported	0
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Housing Focused Street Outreach Engagement Update

	Week 19	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	122	72

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 19	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	12	9

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 19	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	32	26	26

	Week 19	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	7	17	3

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

May 4, 2026	Red Hill Valley Pkwy/Battlefield Creek , Jackson St W / MacNab St S, Woodlands Park, Bay St N / York Blvd
May 5, 2026	Red Hill Valley Pkwy/Battlefield Creek , Beasley Park, Jackson St W / MacNab St S
May 6, 2026	Red Hill Creek , Jackson St W / MacNab St S, Bay St N / York Blvd, Strachan Linear Park, Pinky Lewis Parkette, Highland Gardens Park, Mahony Park
May 7, 2026	Kay Drage Park near Hunt St, Red Hill Creek near Quigley Rd , Jackson St W / MacNab St S, Hunter St W / MacNab St S, Main St W / MacNab St S
May 8, 2026	Red Hill Valley Pkwy/Battlefield Creek, Red Hill Creek near Quigley Rd , Strachan Linear Park, Jackson St W / MacNab St S, Bay St N / York Blvd, Shamrock Park South, Dundurn Park, James St N / York Blvd