

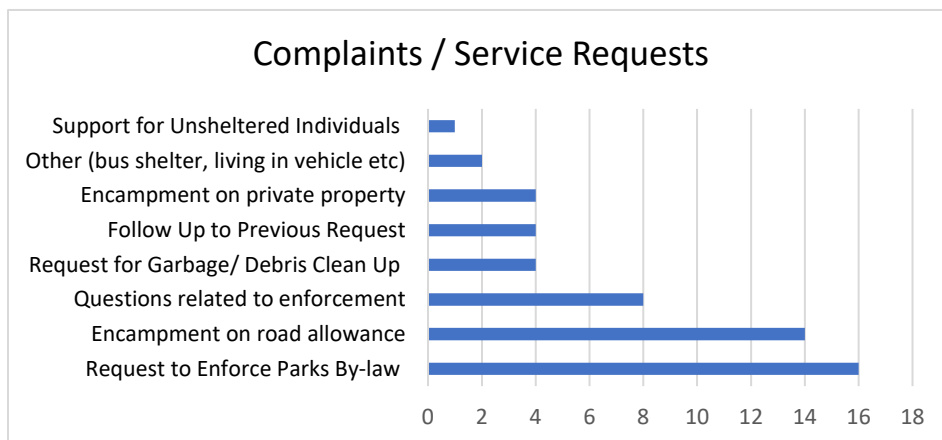
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 20	Previous Week	Previous Month Average
53	56	37

Most Frequently Identified Locations		
Central Park	Dundurn Park	Shamrock Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	35%
Encampment on road allowance	30%
Questions related to enforcement	17%
Request for Garbage/ Debris Clean Up	9%
Follow Up to Previous Request	9%
Encampment on private property	9%
Other (bus shelter, living in vehicle)	4%
Support for Unsheltered Individuals	2%

Source of Complaint/Service Request	
Concerned Citizen	70%
Councillor's Office	13%
Internal – Municipal Law Enforcement	4%
Community Partners	4%
Internal – Public Works	4%
Internal - Transit	4%
Internal - Tourism & Culture	4%
Internal – Parking Enforcement	2%
Internal - Other	2%
BIA or Local Business	2%
Hamilton Police Service	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Alleyways, Road Allowances, Bus Shelters, Claremont Access and the Rail Trail. From May 11-17, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Charlton Ave E, Paling Ave, Fruitland Rd, Stirton St, King St E, Main St W, Hunter St E
City Owned and Public Properties	3 Guise St
Alleyways	Paling Ave btw Strathearne Ave and Fairfield Ave
Road Allowances	Main St W / MacNab St S, Birge St / Emerald St N, Main St W / Queen St S, Jackson St W / MacNab St S, Main St W / Summers Ln, Caroline St N / Napier St, Charlton Ave E / Victoria Ave S, Longwood Rd S near Hwy 403, Hunter St E / Catharine St S
Bus Shelter	James St N at King St W, Upper James Rd at Mohawk Rd E
Claremont Access	Green space between Claremont and Sherman Access
Rail Trail	Between Corktown Park and Wentworth St S, near Ferguson Ave S / Young St

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from May 11-17, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

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Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St S
Dundurn Park	Carter Park	Myrtle Park	and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
4	Alleyway	Paling Ave btw Strathearne Ave and Fairfield Ave	11-May-26				Observation - Violation Found	12-May-26
4	Battlefield Creek		Proactive				No violation found	12-May-26
2	Bayfront Park		Proactive				No violation found	11-May-26
2	Bayfront Park		Proactive				No violation found	16-May-26
2	Beasley Park		11-May-26	11-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-May-26
2	Birge Park		11-May-26				Coordinated Clean-up	12-May-26
2	Bishop's Park		Proactive				No violation found	11-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
8	Bus Shelter	Upper James St at Mohawk Rd E	12-May-26				Observation - Violation Found	13-May-26
2	Carter Park		Proactive				No violation found	11-May-26
2	Central Park		Proactive				No violation found	11-May-26
2	Central Park		Proactive				Coordinated Clean-up	12-May-26
2	Central Park		Proactive				No violation found	15-May-26
7	Claremont Access	near Sherman Access	12-May-26	13-May-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	13-May-26
2	Claremont Access Parkettes		Proactive				No violation found	11-May-26
2	Claremont Access Parkettes		Proactive				Observation - Violation Found	12-May-26
1	Dundurn Park		Proactive				No violation found	11-May-26
1	Dundurn Park		Proactive				Observation - Violation Found	15-May-26
2	Gage Park		12-May-26				No violation found	12-May-26
5	Green Space	Mt. Albion Rd / Greenhill Ave	10-Mar-26				Coordinated Clean-up	12-May-26
8	Groenewegen Park		13-May-26				Observation - Violation Found	15-May-26
3	J.C. Beemer Park / Tweedsmuir Park		Proactive				No violation found	11-May-26
2	John Rebecca Park		12-May-26				Observation - Violation Found	14-May-26
4	Mahony Park		05-May-26				No violation found	12-May-26
3	Myrtle Park		Proactive				No violation found	11-May-26
2	Pier 4 Park		Proactive				No violation found	11-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Pinky Lewis Parkette		Proactive				Observation - Violation Found	11-May-26
3	Pinky Lewis Parkette		Proactive				Observation - Violation Found	13-May-26
3	Pinky Lewis Parkette		Proactive	14-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	14-May-26
3	Pinky Lewis Parkette		Proactive	14-May-26	24 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-May-26
10	Private Property	Fruitland Rd	11-May-26				Observation - Violation Found	12-May-26
5	Private Property	Strathearne Ave	12-May-26				Observation - Violation Found	13-May-26
1	Private Property	Main St W	12-May-26				Observation - Violation Found	12-May-26
2	Private Property	Jackson St E	12-May-26				Observation - Violation Found	13-May-26
2	Private Property	Jackson St E	12-May-26				Observation - Violation Found	14-May-26
3	Private Property	Stirton St	13-May-26	14-May-26		1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	14-May-26
3	Private Property	Charlton Ave E	12-May-26				No violation found	12-May-26
3	Private Property	Charlton Ave E	12-May-26				No violation found	14-May-26
2	Private Property	King St E	14-May-26				Observation - Violation Found	15-May-26
3	Private Property	Birch Ave	13-May-26				Observation - Violation Found	14-May-26
2	Private Property	York Blvd	14-May-26				No violation found	15-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				No violation found	12-May-26
2	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				No violation found	12-May-26
2	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	12-May-26
5	Red Hill Creek	near Selway Ct	Proactive				Observation - Violation Found	15-May-26
2	Road allowance	Main St W / MacNab St S	13-May-26				No violation found	15-May-26
2	Road allowance	Hunter St E / Catharine St S	13-May-26				Observation - Violation Found	15-May-26
1	Road allowance	Longwood Rd S at Hwy 403	12-May-26				No violation found	15-May-26
2	Road allowance	MacNab St S / Main St W	13-May-26	11-May-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-May-26
2	Road allowance	James St N / Colbourne St	12-May-26				No violation found	13-May-26
2	Road allowance	Guise St W / James St N	11-May-26				No violation found	13-May-26
4	Road allowance	Barton St E / Talbot St	12-May-26				No violation found	12-May-26
2	Road allowance	Caroline St S / Napier St	13-May-26				Observation - Violation Found	13-May-26
2	Road allowance	Main St W / Summer Ln	12-May-26	13-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	13-May-26
6	Road allowance	LINC off Dartnall Rd	08-May-26				Coordinated Clean-up	11-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	James St N / King St W	12-May-26			0	Observation - Violation Found	14-May-26
4	Road allowance	Kenilworth Ave N / Newlands Ave	11-May-26				No violation found	13-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	12-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Coordinated Clean-up	13-May-26
2	Road allowance	Bay St N / York Blvd	Proactive			0	Coordinated Clean-up	14-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	11-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	11-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	11-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	12-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	12-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	12-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	12-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Coordinated Clean-up	13-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	13-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	13-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Jackson St W / MacNab St S	Proactive	14-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	14-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	14-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	14-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	15-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	15-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	15-May-26
2	Shamrock Park North		13-May-26				No violation found	14-May-26
2	Shamrock Park South		11-May-26	11-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	11-May-26
2	Shamrock Park South		11-May-26				Observation - Violation Found	12-May-26
3	Strachan Linear Park		Proactive				No violation found	11-May-26
1	Victoria Park		Proactive				No violation found	11-May-26
3	Wentworth Stairs		12-May-26				Observation - Violation Found	15-May-26
3	Woodlands Park		01-May-26				No violation found	13-May-26

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Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Accumulated Combustibles	1	Ward 3: 1 Incident
Burning Complaint	2	Ward 2: 1 Incident Ward 3: 1 Incident
Total	3	Ward 2: 1 Incident Ward 3: 2 Incidents
Injuries Reported		0

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between May 11-17, 2026.

Housing Focused Street Outreach Engagement Update

	Week 20	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	104	122

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 20	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	8	12

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 20	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	42	32	26

	Week 20	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	19	7	3

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

May 11, 2026	Beasley Park, Claremont Access, LINC off Dartnall Rd, Jackson St W / MacNab St S, Shamrock Park S
May 12, 2026	Beasley Park, Mt. Albion Rd / Greenhill Ave, Main St W / Queen St S, Central Park, Charlton Ave E / Victoria Ave S, Jackson St W / MacNab St S, Bay St N / York Blvd, Birge Park
May 13, 2026	Mt. Albion Rd / Greenhill Ave, Jackson St W / MacNab St S, Bay St N / York Blvd, Main St W / Summer Ln, Woodlands Park, Claremont Access, Shamrock Park N, Talbot St / Melvin Ave
May 14, 2026	Beasley Park, Groenwegan Park, Red Hill Creek near Angus Rd, Jackson St W / MacNab St S, Bay St N / York Blvd, Shamrock Park N, Shamrock Park S, Woodlands Park, Pinky Lewis Parkette, Birch Ave Park
May 15, 2026	Beasley Park, Jackson St W / MacNab St S, Bay St N / York Blvd, Central Park, Woodlands Park, Pinky Lewis Parkette