

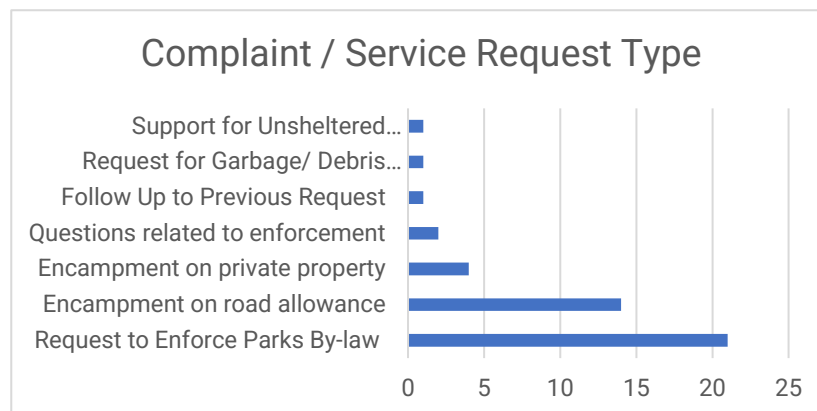
### Complaints & Requests for Service

Total Complaints & Service Requests		
Week 21	Previous Week	Previous Month Average
43	53	37

Most Frequently Identified Locations		
Central Park	Pinky Lewis Parkette	Shamrock Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	46%
Encampment on road allowance	30%
Encampment on private property	19%
Questions related to enforcement	4%
Request for Garbage/ Debris Clean Up	2%
Follow Up to Previous Request	2%
Support for Unsheltered Individuals	2%

Source of Complaint/Service Request	
Concerned Citizen	70%
Councillor's Office	7%
Internal – Public Works	4%
Internal – Municipal Law Enforcement	4%
Internal – Corporate Security	2%
Internal – Licensing	2%
Hamilton Police Service	2%
BIA or Local Business	2%



## Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Alleyways, Road Allowances, Bus Shelters, Claremont Access and the Rail Trail. From May 18-24, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

<b>Private Property</b>	Walnut St S, MacNab St N, Charlton Ave E, Stuart St
<b>City Owned and Public Properties</b>	412 Queenston Rd
<b>Alleyways</b>	off Roxborough Ave btw London St N and Ottawa St N
<b>Road Allowances</b>	James St S / Forest Ave, James St S / Jackson St W, King St E / Stirton St, Aberdeen Ave / Longwood Rd S, Sherman Access at Charlton Ave E, Ferrie St / Victoria Ave S, Main St W / Queen St S, Charlton Ave E / Victoria Ave S, Catharine St S / Hunter St E
<b>Claremont Access</b>	Green space between Claremont and Sherman Access
<b>Rail Trail</b>	Between Corktown Park and Wentworth St S

## Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from May 18-24, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service

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*	Only applicable to private property and road allowances
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**Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces**

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

- |               |                 |                  |   |
|---------------|-----------------|------------------|---|
| Bayfront Park | Victoria Park   | Bishop’s Park    | 298 Hunter Street East (green space west of     |
| Central Park  | JC Beemer/      | Claremont Access | Claremont Access)                               |
| Pier 4 Park   | Tweedsmuir Park | Parkettes        | Rail Trail between extension of Wellington St S |
| Dundurn Park  | Carter Park     | Myrtle Park      | and Sherman Ave S                               |
|               |                 |                  | Strachan Linear Park                            |

**Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.**

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
<b>2</b>	<b>298 Hunter Street East</b>		<b>Proactive</b>				<b>No violation found</b>	<b>22-May-26</b>
7	Billy Sherring Park		19-May-26				Observation - Violation Found	19-May-26
2	Birch Ave Dog Park		21-May-26	21-May-26	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	21-May-26
<b>2</b>	<b>Bishop’s Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>22-May-26</b>
<b>2</b>	<b>Carter Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>22-May-26</b>
1	Cathedral Park		19-May-26	20-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	20-May-26
2	Central Park		18-May-26				Observation - Violation Found	19-May-26
2	Central Park		18-May-26				No violation found	19-May-26

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
1	Chedoke Radial Trail		22-May-26	22-May-26	1 Hour	1	Trespass Notice(s) Issued and Notified HFSO	22-May-26
2	Claremont Access Parkettes		Proactive				No violation found	22-May-26
5	Greenhill Open Space	near Mt. Albion Rd / Greenhill Ave	Proactive				No violation found	21-May-26
1	Highland Gardens Park		20-May-26				No violation found	20-May-26
3	J.C. Beemer Park/ Tweedsmuir Park		Proactive	22-May-26	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	22-May-26
8	Keddy Trail		21-May-26	21-May-26	24 Hour	1	Trespass Notice(s) Issued and Notified HFSO	21-May-26
8	Keddy Trail		21-May-26				Coordinated Clean-up	22-May-26
3	Myrtle Park		Proactive				Observation - Violation Found	19-May-26
3	Myrtle Park		Proactive	21-May-26	Immediate	1	Trespass Notice(s) Issued and Notified HFSO	21-May-26
3	Myrtle Park		Proactive				No violation found	22-May-26
3	Pinky Lewis Parkette		18-May-26	19-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-May-26
3	Pinky Lewis Parkette		18-May-26	20-May-26	1 Hour	4	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	20-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Private Property	Walnut St S	21-May-26	21-May-26	2 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	21-May-26
2	Private Property	Walnut St S	21-May-26	22-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	22-May-26
2	Private Property	Walnut St S	21-May-26				No violation found	22-May-26
1	Private Property	Chedoke Ave	20-May-26	21-May-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	21-May-26
2	Private Property	James St S	20-May-26				No violation found	20-May-26
5	Private Property	Keefer Court	Proactive				No violation found	19-May-26
2	Private Property	MacNab St N	19-May-26				Observation - Violation Found	19-May-26
5	Private Property	Nash Rd N	Proactive				Observation - Violation Found	19-May-26
2	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	22-May-26
2	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				Observation - Violation Found	22-May-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive	19-May-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-May-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				Observation - Violation Found	22-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
5	Red Hill Creek	near Tindale Crt	Proactive				No violation found	22-May-26
4	Red Hill Valley	at Barton St E	Proactive				Coordinated Clean-up	20-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	19-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	20-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	21-May-26
2	Road allowance	Bay St N / York Blvd	Proactive				Observation - Violation Found	22-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	19-May-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	19-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	19-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	20-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	20-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	21-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	21-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	22-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	22-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
1	Road allowance	Longwood Rd S / Aberdeen Ave	22-May-26	22-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	22-May-26
2	Shamrock Park		19-May-26				No violation found	20-May-26
3	Strachan Linear Park		18-May-26	19-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-May-26
3	Wentworth Stairs		Proactive				Observation - Violation Found	22-May-26
3	<b>Woodlands Park</b>		<b>Proactive</b>				<b>No violation found</b>	<b>19-May-26</b>
3	Woodlands Park		Proactive				No violation found	20-May-26
3	Woodlands Park		Proactive				Observation - Violation Found	21-May-26

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# Hamilton Fire Department

## Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Grass / Brush Fire	1	Ward 1: 1 Incident
<b>Total</b>	<b>1</b>	<b>Ward 1: 1 Incident</b>
<b>Injuries Reported</b>		<b>0</b>

### Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between May 18 - 24, 2026.

## Housing Focused Street Outreach Engagement Update

	Week 21	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	92	104

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.

## Shower Program Updates

	Week 21	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	9	8

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 21	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	39	42	26

	Week 21	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	24	19	3

### Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

**Locations visited by contractors or both contractors and Parks are specifically noted in bold below.**

May 18, 2026	Holiday – Victoria Day
May 19, 2026	<b>Beasley Park, Central Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Strachan Linear Park, Pinky Lewis Parkette, Woodlands Park, Billy Sherring Park, Rail Trail btw Corktown Park and Wentworth St S</b>
May 20, 2026	<b>Beasley Park, Jackson St W / MacNab St S, York Blvd/Bay St N, Barton St W / Bay St N, Pinky Lewis Parkette, Cathedral Dog Park, Charlton Ave E, Red Hill near Barton St E, Strachan Linear Park</b>
May 21, 2026	<b>Beasley Park, Jackson St W / MacNab St S, Birch Ave Park, Myrtle Park, York Blvd/Bay St N, York Blvd/MacNab St N, Chedoke Radial Trail, Red Hill near Nash Rd N</b>
May 22, 2026	<b>Beasley Park, Jackson St W / MacNab St S, Keddy Trail, Shamrock Park N, Longwood Rd S / Aberdeen Ave, JC Beemer Park, James St S / Jackson St W, York Blvd / Bay St N, Chedoke Radial Trail</b>