

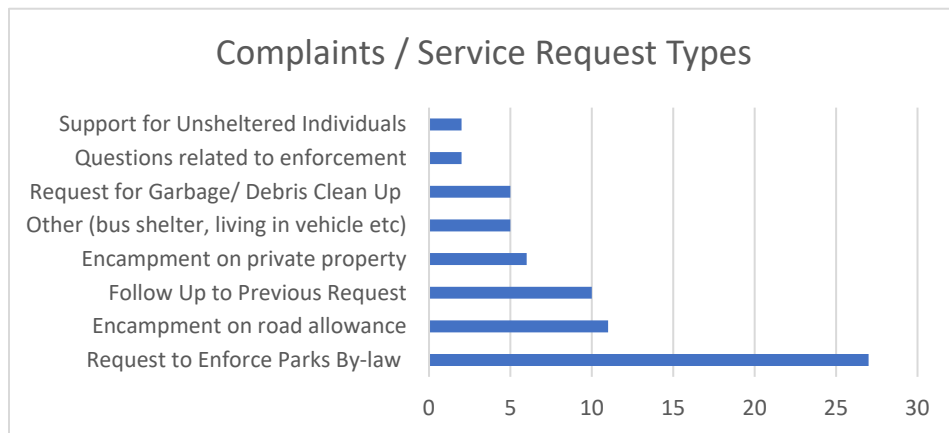
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 22	Previous Week	Previous Month Average
68	43	62

Most Frequently Identified Locations		
JC Beemer Park	Pinky Lewis Parkette	Mahony Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	59%
Encampment on road allowance	24%
Follow Up to Previous Request	22%
Encampment on private property	13%
Other (bus shelter, living in vehicle)	11%
Request for Garbage/ Debris Clean Up	11%
Support for Unsheltered Individuals	4%
Questions related to enforcement	4%

Source of Complaint/Service Request	
Concerned Citizen	76%
Councillor's Office	9%
Internal – Municipal Law Enforcement	9%
BIA or Local Business	4%
Community Partners	4%
Internal - Public Works	4%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Alleyways, Road Allowances, Bus Shelters, Claremont Access and the Rail Trail. From May 25-31, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Victoria Ave N, Walnut St S, Sherman Ave S, Upper Sherman Ave, James St N
Bus Shelters	Upper James St at Mohawk Rd E, Quigley Rd at Albright Rd
Alleyways	off King William St btw Wentworth St N and Ashley St
Road Allowances	Jackson St W / MacNab St S, Catharine St S / Augusta St, Charlton Ave E / Victoria Ave S, Catharine St S / Hunter St W, Queensdale Ave E / E 42 nd St, MacNab St S / Hurst Pl
Claremont Access	at Victoria St S
Rail Trail	Charlton Ave E / Victoria Ave S, btw Wentworth St and Corktown Park

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from May 25-31, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

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Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St S
Dundurn Park	Carter Park	Myrtle Park	and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	298 Hunter Street East		Proactive				No violation found	26-May-26
5	Battlefield Creek		25-May-26	25-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	25-May-26
2	Bayfront Park		25-May-26	25-May-26			No violation found	25-May-26
3	Bishop's Park		25-May-26	25-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	25-May-26
8	Bus Shelter	Upper James at Hester	25-May-26				Observation - Violation Found	25-May-26
2	Carter Park		25-May-26				Observation - Violation Found	25-May-26
2	Central Memorial Recreation Centre		25-May-26				No violation found	25-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Central Park		25-May-26				Observation - Violation Found	25-May-26
2	Claremont Access Parkettes		25-May-26	25-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	25-May-26
1	Dundurn Park		25-May-26	26-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	26-May-26
8	Green Space	LINC at Upper James St exit	25-May-26				Coordinated Clean-up	26-May-26
1	Hill St Park		Proactive				No violation found	26-May-26
3	J.C. Beemer Park		Proactive				No violation found	26-May-26
4	Mahony Park		Proactive				No violation found	26-May-26
4	Montgomery Park		Proactive				No violation found	26-May-26
7	Mountain Drive Park		Proactive				No violation found	26-May-26
3	Myrtle Park		Proactive				No violation found	26-May-26
2	Pier 4 Park		Proactive				No violation found	26-May-26
3	Pinky Lewis Parkette		Proactive	26-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	26-May-26
3	Powell Park		25-May-26	26-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	26-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Private Property	Hess St N	20-May-26	26-May-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	26-May-26
7	Private Property	Upper Sherman Ave	26-May-26				Observation - Violation Found	26-May-26
2	Private Property	Walnut St S	26-May-26	26-May-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	26-May-26
3	Private Property	Victoria Ave N	26-May-26				Coordinated Clean-up	26-May-26
3	Private Property	Victoria Ave N	26-May-26	27-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-May-26
2	Private Property	Jackson St E	26-May-26				No violation found	27-May-26
3	Private Property	Charlton Ave E	26-May-26				Observation - Violation Found	27-May-26
2	Private Property	Jackson St E	26-May-26				Observation - Violation Found	27-May-26
5	Private Property	Keefer Court	25-May-26	27-May-26	1 Hour	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-May-26
5	Rail Trail	near Nash Rd N	Proactive				Observation - Violation Found	27-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive	27-May-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	27-May-26
3	Rail Trail	near Wentworth Stairs	Proactive				Observation - Violation Found	27-May-26
4	Red Hill Trail Parking Lot	at Queenston Rd	21-May-26				Observation - Violation Found	27-May-26
4	Red Hill Trail Parking Lot	at Queenston Rd	21-May-26				Observation - Violation Found	28-May-26
2	Road allowance	Barton St W / Tiffany St	20-May-26				Observation - Violation Found	28-May-26
2	Road allowance	Queen St N / Barton St W	20-May-26				Coordinated Clean-up	28-May-26
2	Road allowance	Main St W / MacNab St S	27-May-26				No violation found	28-May-26
4	Road allowance	Dunsmure Rd / London St N	25-May-26	28-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	28-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	27-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	27-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	28-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	28-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	28-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	29-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	29-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	29-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Coordinated Clean-up	29-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	29-May-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	29-May-26
3	Road allowance	Ferrie St E / Victoria Ave N	25-May-26				Observation - Violation Found	28-May-26
2	Road allowance	Catharine St S / Hunter St E	25-May-26				Observation - Violation Found	28-May-26
2	Road allowance	York Blvd / Bay St N	Proactive				Observation - Violation Found	28-May-26
2	Road allowance	York Blvd / Bay St N	Proactive				Observation - Violation Found	29-May-26
2	Road allowance	York Blvd / Bay St N	Proactive				No violation found	29-May-26
2	Road allowance	York Blvd / Bay St N	Proactive				Coordinated Clean-up	29-May-26
2	Road allowance	Ferguson Ave S / Liberty St	28-May-26	29-May-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	29-May-26
2	Shamrock Park		28-May-26				No violation found	29-May-26
2	Strachan Linear Park		28-May-26	29-May-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	29-May-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
1	Victoria Park		28-May-26	29-May-26	24 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	29-May-26
7	Vincent Massey Park		27-May-26				No violation found	29-May-26
3	Woodlands Park		29-May-26				Observation - Violation Found	29-May-26
2	Woolverton Park		29-May-26				No violation found	29-May-26

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Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Accumulated Combustibles	1	Ward 2: 1 Incident
Burning Complaint	1	Ward 3: 1 Incident
Total	2	Ward 2: 1 Incident Ward 3: 1 Incident
Injuries Reported		0

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between May 25 - 31, 2026.

Housing Focused Street Outreach Engagement Update

	Week 22	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	84	92

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 22	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	16	9

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 22	Previous Week	2025 Weekly Average
	56	39	26

Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	Week 22	Previous Week	2025 Weekly Average
	31	24	3

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

May 25, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Woodlands Park, Pinky Lewis Parkette, Mountain Drive Park, Main St W / Queen St S, Red Hill Creek near Angus Rd, MacNab St S / Hurst Pl, Red Hill Trail Parking Lot, Victoria Park
May 26, 2026	Beasley Park, Jackson St W / MacNab St S, Catharine St S / Hunter St W, York Blvd / Bay St N, Vincent Massey Park, Clark Ave / Ferrie St E, Victoria Ave N / Ferrie St E, Pinky Lewis Parkette, Woodlands Park, Central Park, Jackson St E / Catharine St S
May 27, 2026	Red Hill Trail Parking Lot, Whitedeer Park, Beasley Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Mountain Drive Park, Upper James St / Mohawk Rd E, Wentworth Stairs, Rail Trail btw Wentworth St S and Corktown Park, Charlton Ave E / Victoria Ave S
May 28, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd/Bay St N, Jackson St E / Catharine St S, Pinky Lewis Parkette, Montgomery Park, Gage Park
May 29, 2026	Beasley Park, Jackson St W / MacNab St S, Main St E / Catharine St S, Woolverton Park, Pinky Lewis Parkette, Upper Sherman Ave / Crockett St, Hunter St E / Liberty St, Upper James St / Mohawk Rd E, Woodlands Park, JC Beemer