

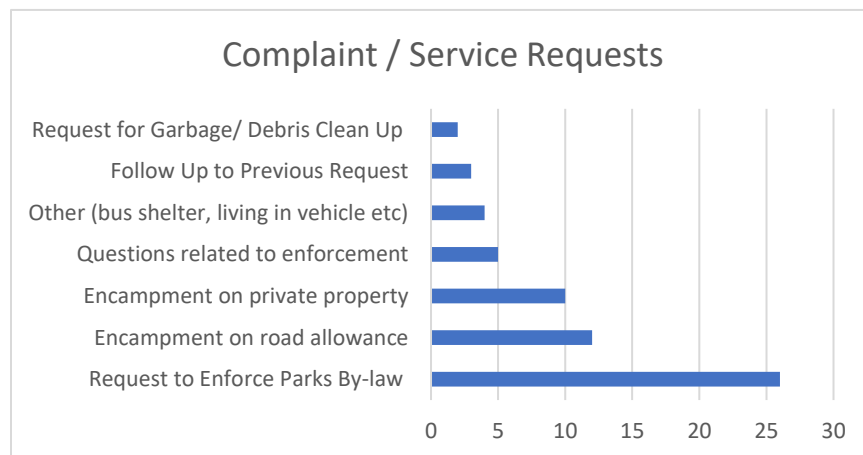
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 23	Previous Week	Previous Month Average
62	68	62

Most Frequently Identified Locations		
Pinky Lewis Parkette	Strachan Linear Park	Tom St Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	57%
Encampment on road allowance	26%
Encampment on private property	22%
Questions related to enforcement	11%
Other (bus shelter, living in vehicle)	7%
Follow Up to Previous Request	7%
Request for Garbage/ Debris Clean Up	4%

Source of Complaint/Service Request	
Concerned Citizen	93%
Internal – Municipal Law Enforcement	15%
Councillor's Office	11%
Hamilton Conservation Authority	4%
Community Partners	4%
Internal - Public Works	4%
Internal – Tourism & Culture	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Alleyways, Road Allowances, Bus Shelters, Claremont Access and the Rail Trail. From June 1-7, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	King St E, Young St, James St N, Keefer Crt, James St S, John St S, Harmony Ave, Charlton Ave E
Bus Shelters	Quigley Rd opposite Albright Rd, Bold St at James St S
Alleyways	off Province St N to Park Row N
Road Allowances	Jackson St W / MacNab St S, Barton St E / Westinghouse Ave, James St S / Jackson St W / York Blvd / Bay St N, Main St W / Queen St S,
Claremont Access	at Victoria St S
Rail Trail	btw Wentworth St and Corktown Park

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from June 1-7, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

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Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St S
Dundurn Park	Carter Park	Myrtle Park	and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
5	Battlefield Creek		Proactive				Observation - Violation Found	01-Jun-26
2	Bayfront Park		Proactive				No violation found	01-Jun-26
2	Beasley Park		Proactive	02-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	02-Jun-26
3	Belview Park		04-Jun-26				No violation found	04-Jun-26
5	Bow Valley Open Space	near Bow Valley Dr	Proactive				Observation - Violation Found	01-Jun-26
5	Bow Valley Open Space	near Bow Valley Dr	Proactive				Coordinated Clean-up	05-Jun-26
2	Bus Shelter	Bold St at James St S	01-Jun-26				Observation - Violation Found	02-Jun-26
2	Bus Shelter	Bold St at James St S	02-Jun-26				No violation found	03-Jun-26
2	Bus Shelter	Bold St at James St S	03-Jun-26				No violation found	04-Jun-26
5	Bus Shelter	Quigley Rd opposite Albright Rd	01-Jun-26	01-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and	01-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
							Coordinated Clean-up	
5	Bus Shelter	Quigley Rd opposite Albright Rd	01-Jun-26				Observation - Violation Found	02-Jun-26
2	Central Park		Proactive				No violation found	01-Jun-26
2	Century Street Parkette		04-Jun-26				Observation - Violation Found	04-Jun-26
3	Century Street Parkette		04-Jun-26				Observation - Violation Found	05-Jun-26
3	Century Street Parkette		04-Jun-26	05-Jun-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	05-Jun-26
3	Claremont Access Parkettes		Proactive				No violation found	01-Jun-26
3	Corktown Park		03-Jun-26				No violation found	02-Jun-26
1	Dundurn Park		Proactive				No violation found	01-Jun-26
3	Gage Park		02-Jun-26				No violation found	02-Jun-26
2	Gage Park		04-Jun-26				No violation found	04-Jun-26
5	Green Space	near Nash Rd N	Proactive				Observation - Violation Found	01-Jun-26
7	Green Space	248 Crockett St	03-Jun-26				No violation found	04-Jun-26
3	Green Space	298 Hunter Street East	Proactive				No violation found	05-Jun-26
3	J.C. Beemer Park/ Tweedsmuir Park		Proactive				No violation found	02-Jun-26
2	Jackie Washington Park		05-Jun-26	05-Jun-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	05-Jun-26
4	Kenilworth Parkette		04-Jun-26				Observation - Violation Found	05-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
5	Kinsmen Park		04-Jun-26	02-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	02-Jun-26
5	Kinsmen Park		04-Jun-26	04-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	04-Jun-26
7	Mountain Drive Park		Proactive				No violation found	01-Jun-26
6	Mt. Albion Conservation Area	1408 Stone Church Rd E	02-Jun-26				No violation found	03-Jun-26
3	Myrtle Park		Proactive				No violation found	01-Jun-26
3	Myrtle Park		Proactive				No violation found	05-Jun-26
2	Pier 4		Proactive				No violation found	01-Jun-26
3	Pinky Lewis Parkette		01-Jun-26				Observation - Violation Found	01-Jun-26
3	Pinky Lewis Parkette		01-Jun-26				Coordinated Clean-up	01-Jun-26
3	Pinky Lewis Parkette		01-Jun-26				Observation - Violation Found	02-Jun-26
3	Pinky Lewis Parkette		01-Jun-26				Observation - Violation Found	04-Jun-26
3	Pinky Lewis Parkette		01-Jun-26	05-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	05-Jun-26
4	Pipeline Trail	btw Paling Ave and Fairfield Ave	02-Jun-26				No violation found	03-Jun-26
3	Private Property	Charlton Ave E	Proactive				Observation - Violation Found	03-Jun-26
4	Private Property	Cloverdale Ave	03-Jun-26				No violation found	03-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Private Property	James St N	02-Jun-26	03-Jun-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSSO and Coordinated Clean-up	03-Jun-26
2	Private Property	James St S	02-Jun-26				Observation - Violation Found	03-Jun-26
2	Private Property	James St S	02-Jun-26				No violation found	04-Jun-26
2	Private Property	John St S	03-Jun-26				No violation found	04-Jun-26
5	Private Property	Keefer Crt	Proactive				No violation found	01-Jun-26
5	Private Property	Keefer Crt	Proactive				Observation - Violation Found	03-Jun-26
3	Private Property	King St E	01-Jun-26				Observation - Violation Found	02-Jun-26
3	Private Property	King St E	02-Jun-26				No violation found	05-Jun-26
1	Private Property	Main St W	02-Jun-26				Observation - Violation Found	03-Jun-26
4	Private Property	Province St N	01-Jun-26				Observation - Violation Found	03-Jun-26
4	Private Property	Strathearne Ave	01-Jun-26				Observation - Violation Found	01-Jun-26
3	Private Property	Stirton St	04-Jun-26				No violation found	05-Jun-26
7	Private Property	Upper Wentworth St	02-Jun-26				Observation - Violation Found	03-Jun-26
3	Private Property	Victoria Ave N	01-Jun-26				No violation found	01-Jun-26
3	Private Property	Victoria Ave N	01-Jun-26				Observation - Violation Found	02-Jun-26
3	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				Observation - Violation Found	04-Jun-26
2	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	04-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
5	Reg Wheeler Park		03-Jun-26				Observation - Violation Found	04-Jun-26
5	Reg Wheeler Park		03-Jun-26				No violation found	05-Jun-26
3	Road allowance	Barton St E / Westinghouse Ave	01-Jun-26				No violation found	04-Jun-26
3	Road allowance	Hunter St E / John St S	Proactive	05-Jun-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	05-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	01-Jun-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	01-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	01-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	01-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	02-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	02-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	03-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	04-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	04-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	04-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	05-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	05-Jun-26
2	Road allowance	MacNab St S / Hurst Pl	29-May-26				Observation - Violation Found	04-Jun-26
4	Road allowance	Main St E / Park Row N	02-Jun-26				Observation - Violation Found	03-Jun-26
2	Road allowance	Main St W / Queen St S	02-Jun-26				Observation - Violation Found	04-Jun-26
2	Road allowance	Main St W / Summers Lane	04-Jun-26				Observation - Violation Found	01-Jun-26
3	Road allowance	Main St W / West Ave S	04-Jun-26				Observation - Violation Found	04-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Coordinated Clean-up	01-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Coordinated Clean-up	03-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Coordinated Clean-up	05-Jun-26
2	Shamrock Park		02-Jun-26				Coordinated Clean-up	02-Jun-26
2	Shamrock Park		02-Jun-26				No violation found	03-Jun-26
2	Strachan Linear Park		Proactive				Observation - Violation Found	01-Jun-26
2	Strachan Linear Park		Proactive				Observation - Violation Found	05-Jun-26
1	Tom St Park		03-Jun-26	03-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	03-Jun-26
1	Victoria Park		Proactive				No violation found	01-Jun-26
3	Wellington Park		Proactive	05-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	05-Jun-26
3	Wentworth Stairs		Proactive				No violation found	01-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Woodlands Park		01-Jun-26	01-Jun-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	01-Jun-26
3	Woodlands Park		01-Jun-26				Observation - Violation Found	02-Jun-26
3	Woodlands Park		01-Jun-26	04-Jun-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	04-Jun-26
3	Woodlands Park		01-Jun-26				No violation found	05-Jun-26

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Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Accumulated Combustibles	1	Ward 3: 1 Incident
Burning Complaint	3	Ward 3: 1 Incident Ward 5: 1 Incident Ward 8: 1 Incident
Total	4	Ward 3: 2 Incidents Ward 5: 1 Incident Ward 8: 1 Incident
Injuries Reported	0	

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between
June 1-7, 2026.

Housing Focused Street Outreach Engagement Update

	Week 23	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	84	84

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 23	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	11	16

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 23	Previous Week	2025 Weekly Average
	55	56	26

Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	Week 23	Previous Week	2025 Weekly Average
	42	31	3

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

June 1, 2026	<p>Beasley Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Hunter St W / Catharine St S, MacNab St S / Hurst Pl, Woodlands Park, Pinky Lewis Parkette, Rail Trail btw Wentworth St S and Corktown Park, Bus Shelter – Quigley Rd opposite Albright Rd</p>
June 2, 2026	<p>Beasley Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Hunter St W / Catharine St S, Woodlands Park, Pinky Lewis Parkette, Bus Shelter – Bold St at James St S, Shamrock Park, Bow Valley Open Space</p>
June 3, 2026	<p>Beasley Park, Dundurn Park, Jackson St W / MacNab St S, York Blvd / Bay St N, MacNab St S / Hurst Pl, York Rd, Tom St Park, Main St W / Summers Lane, Battlefield Park, Province St N, Bow Valley Open Space</p>
June 4, 2026	<p>Beasley Park, Jackson St W / MacNab St S, York Blvd/Bay St N, Hunter St W / Catharine St S, MacNab St S / Hurst Pl, Main St W / Queen St S, Woodlands Park, Pinky Lewis Parkette, Kinsmen Park, Central Park</p>
June 5, 2026	<p>Beasley Park, Jackson St W / MacNab St S, MacNab St S / Hurst Pl, Main St W / Queen St S, Woodlands Park, Pinky Lewis Parkette, Central Park, John St S / Hunter St E, Strachan Linear Park, Main St W / MacNab St S, Claremont Access near Young St</p>