

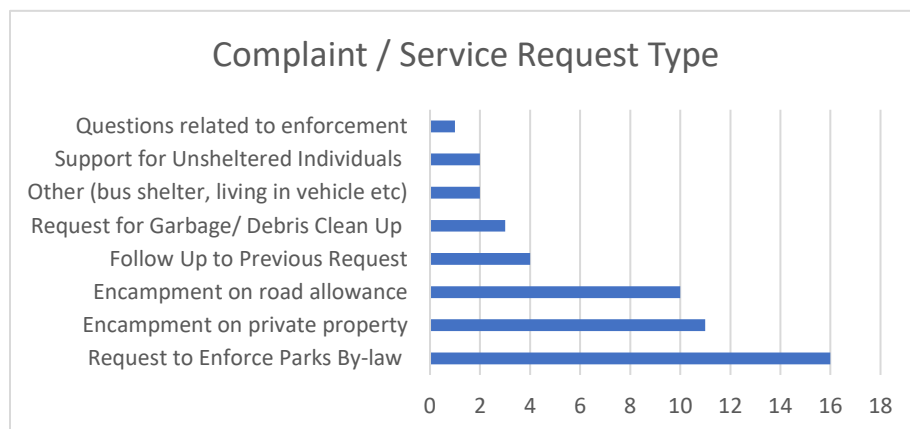
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 24	Previous Week	Previous Month Average
51	62	62

Most Frequently Identified Locations		
Olympic Park	Pinky Lewis Parkette	Woodlands Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	35%
Encampment on private property	24%
Encampment on road allowance	22%
Follow Up to Previous Request	9%
Other (bus shelter, living in vehicle)	4%
Support for Unsheltered Individuals	4%
Questions related to enforcement	2%

Source of Complaint/Service Request	
Concerned Citizen	61%
Internal – Municipal Law Enforcement	26%
Councillor's Office	9%
Community Partners	2%
Hamilton Police Service	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Alleyways, Road Allowances, Bus Shelters, and the Rail Trail. From June 8-14, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	Delena Ave, Belvidere Ave, King St E, James St S, Hope St, Main St W, Paling Ave, John St S
Bus Shelters	Quigley Rd opposite Albright Rd, Mohawk Rd E at Upper James St
Alleyways	off Ashley St btw Ashley and Wentworth St N
Road Allowances	Main St W / MacNab St S, Main St W / Queen St S, Lawrence Rd / Parkdale Ave S, Charlton St E / Young St, Barton St E / Tiffany St, MacNab St S / King St W
Rail Trail	Btw Wentworth St S and Corktown Park

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from June 8-14, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

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In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St S
Dundurn Park	Carter Park	Myrtle Park	and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on the Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Alleyway	Ashley St btw Ashley and Wentworth St N	12-Jun-26				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	12-Jun-26
2	Bayfront Park		Proactive				Observation - Violation Found	08-Jun-26
2	Bishop's Park		Proactive				Observation - Violation Found	08-Jun-26
5	Bus Shelter	Quigley Rd opposite Albright Rd	07-Jun-26	08-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	08-Jun-26
8	Bus Shelter	Mohawk Rd W at Upper James St	01-Jun-26	12-Jun-26	1 Hour	1	Observation - Violation Found	12-Jun-26
3	Carter Park		Proactive				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	08-Jun-26
2	Cathedral Park		08-Jun-26				Coordinated Clean-up	08-Jun-26
3	Central Park		Proactive				No violation found	08-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Claremont Access Parkettes		Proactive				No violation found	08-Jun-26
5	Confederation Park		10-Jun-26				No violation found	08-Jun-26
1	Dundurn Park		Proactive				No violation found	08-Jun-26
1	Dundurn Park		10-Jun-26				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-Jun-26
2	Durand Park		10-Jun-26	12-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-Jun-26
3	Green Space	298 Hunter Street East	Proactive				Observation - Violation Found	08-Jun-26
3	Green Space	298 Hunter Street East	Proactive				Observation - Violation Found	09-Jun-26
4	Honourable Bob Mckenzie Park		09-Jun-26				No violation found	08-Jun-26
3	J.C. Beemer Park/ Tweedsmuir Park		Proactive				Coordinated Clean-up	08-Jun-26
5	Kinsmen Park		10-Jun-26				Observation - Violation Found	11-Jun-26
4	Montgomery Park		08-Jun-26	09-Jun-26	1 Hour	1	Observation - Violation Found	09-Jun-26
4	Montgomery Park		11-Jun-26	12-Jun-26	Immediate	1	Observation - Violation Found	12-Jun-26
3	Myrtle Park		Proactive				Observation - Violation Found	08-Jun-26
14	Olympic Park		08-Jun-26				Observation - Violation Found	10-Jun-26
14	Olympic Park		10-Jun-26				Observation - Violation Found	10-Jun-26
2	Pier 4 Park		Proactive				Trespass Notice(s)	08-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
							Issued, Notified HFSO and Coordinated Clean-up	
3	Pinky Lewis Parkette		Proactive	08-Jun-26	Immediate	1	No violation found	08-Jun-26
3	Pinky Lewis Parkette		Proactive				No violation found	09-Jun-26
3	Pinky Lewis Parkette		Proactive	10-Jun-26	Immediate	1	Observation - Violation Found	10-Jun-26
3	Pinky Lewis Parkette		Proactive				Observation - Violation Found	11-Jun-26
3	Pinky Lewis Parkette		Proactive				No violation found	12-Jun-26
3	Private Property	Victoria St S	08-Jun-26				No violation found	08-Jun-26
8	Private Property	Belvidere Ave	Proactive				Observation - Violation Found	09-Jun-26
8	Private Property	Fennell Ave W	09-Jun-26				No violation found	09-Jun-26
7	Private Property	Upper Wentworth St	09-Jun-26				Observation - Violation Found	09-Jun-26
2	Private Property	John St S	09-Jun-26				Observation - Violation Found	10-Jun-26
2	Private Property	John St S	11-Jun-26				Observation - Violation Found	12-Jun-26
5	Private Property	Nash Rd N	Proactive	12-Jun-26	Immediate	1	Observation - Violation Found	12-Jun-26
2	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	08-Jun-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive	09-Jun-26	1 Hour	1	No violation found	09-Jun-26
3	Rail Trail	btw Wentworth St S and Corktown Park	Proactive				Observation - Violation Found	11-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				Observation - Violation Found	08-Jun-26
3	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				Observation - Violation Found	08-Jun-26
2	Road allowance	MacNab St S / Main St W	08-Jun-26				No violation found	09-Jun-26
2	Road allowance	MacNab St S / King St W	09-Jun-26				No violation found	10-Jun-26
2	Road allowance	MacNab St S / King St W	11-Jun-26	11-Jun-26	Immediate	2	Observation - Violation Found	11-Jun-26
1	Road allowance	Main St W / Queen St S	08-Jun-26				Observation - Violation Found	09-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	08-Jun-26	Immediate	2	No violation found	08-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	08-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	09-Jun-26	Immediate	3	Observation - Violation Found	09-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	09-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	10-Jun-26	Immediate	1	No violation found	10-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	11-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	12-Jun-26
4	Road allowance	Lawrence Rd / Parkdale Ave S	04-Jun-26				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	08-Jun-26
2	Road allowance	Main St W / Summers Ln	11-Jun-26				Coordinated Clean-up	08-Jun-26
2	Road allowance	Main St W / Summers Ln	08-Jun-26				No violation found	12-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
4	Road allowance	Kenilworth Ave N / McAnulty Blvd	08-Jun-26				No violation found	08-Jun-26
3	Road allowance	Emerald St N / Shaw St	Proactive				No violation found	10-Jun-26
3	Road allowance	Charlton Ave E / Victoria St S	Proactive	12-Jun-26	1 Hour	6	Coordinated Clean-up	12-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				No violation found	08-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				No violation found	09-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Observation - Violation Found	10-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Observation - Violation Found	11-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Coordinated Clean-up	12-Jun-26
4	Rosedale Arena		10-Jun-26				Observation - Violation Found	10-Jun-26
4	Rosedale Arena		10-Jun-26				No violation found	11-Jun-26
3	Stirton Tot Lot		10-Jun-26				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	11-Jun-26
2	Strachan Linear Park		Proactive				No violation found	08-Jun-26
2	Strachan Linear Park		Proactive				No violation found	08-Jun-26
2	Strachan Linear Park		Proactive				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	09-Jun-26
1	Victoria Park		Proactive				Observation - Violation Found	08-Jun-26
5	Warden Park		09-Jun-26				Observation - Violation Found	10-Jun-26
3	Wellington Park		Proactive	08-Jun-26	Immediate	1	Trespass Notice(s) Issued,	08-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
							Notified HFSO and Coordinated Clean-up	
2	Wentworth Stairs		09-Jun-26				No violation found	10-Jun-26
3	Wentworth Stairs		Proactive				No violation found	09-Jun-26
3	Woodlands Park		Proactive				Observation - Violation Found	08-Jun-26
3	Woodlands Park		Proactive				Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	09-Jun-26
3	Woodlands Park		Proactive				Observation - Violation Found	10-Jun-26
3	Woodlands Park		Proactive				Observation - Violation Found	11-Jun-26
3	Woodlands Park		Proactive				Coordinated Clean-up	12-Jun-26

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Hamilton Fire Department

Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Burning Complaint	1	Ward 3: 1 Incident
Total	1	Ward 3: 1 Incidents
Injuries Reported		0

Additional Notes:
<p>As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.</p> <p>Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.</p> <p>The data presented is between June 8-14, 2026.</p>

Housing Focused Street Outreach Engagement Update

	Week 24	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	85	84

Additional Notes:
<p>HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.</p>

Shower Program Updates

	Week 24	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	17	11

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 24	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	54	55	26

	Week 24	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	20	42	3

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

June 8, 2026	Beasley Park, Central Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Pinky Lewis Parkette, Woodlands Park, Century Park, Quigley Rd opposite Albright Rd, Honourable Bob Mackenzie Park
June 9, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Central Park, Montgomery Park, Pinky Lewis Parkette, Woodlands Park, Rail Trail - west of Wentworth St S
June 10, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Pinky Lewis Parkette, Woodlands Park, Claremont Access near John St S, James St S, Olympic Park, Rail Trail - west of Wentworth St S
June 11, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd/Bay St N, MacNab St S / Hurst Pl, Main St W / Queen St S, Woodlands Park, Pinky Lewis Parkette, Bayfront Park, Claremont Access near John St S
June 12, 2026	Beasley Park, Jackson St W / MacNab St S, MacNab St S / Hurst Pl, Claremont Access near Young St , Pinky Lewis Parkette, Woodlands Park, Durand Park, Montgomery Park, Claremont Access near John St S