

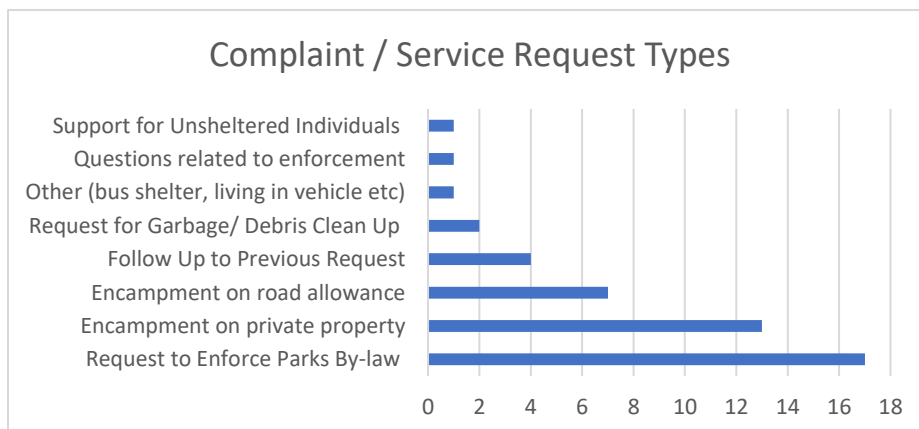
Complaints & Requests for Service

Total Complaints & Service Requests		
Week 25	Previous Week	Previous Month Average
46	51	62

Most Frequently Identified Locations		
Gore Park	Land Nature's Inlet Sanctuary	Sam Lawrence Park

Complaint/Service Request Type	
Request to Enforce Parks By-law	37%
Encampment on private property	28%
Encampment on road allowance	15%
Follow Up to Previous Request	9%
Request for Garbage/ Debris Clean Up	4%
Other (bus shelter, living in vehicle)	2%
Questions related to enforcement	2%
Support for Unsheltered Individuals	2%

Source of Complaint/Service Request	
Concerned Citizen	58%
Councillor's Office	17%
BIA or Local Business	7%
Community Partners	4%
Internal - Other	4%
Internal – Transit	4%
Hamilton Police Service	2%
Internal – Municipal Law Enforcement	2%



Complaints/ Service Request Types

Some locations that are identified through complaint or service request may encompass more than one municipal address, a broad geographical area, a road allowance without a municipal address, or a private property location. As such, these locations are identified using broader categories, including Private Properties, City Owned and Public Properties, Alleyways, Road Allowances, Bus Shelters, and the Rail Trail. From June 15-21, 2026, Municipal Law Enforcement received complaints and service requests about the following specific locations that are identified below.

Private Property	King St E, Beach Blvd, Keefer Crt, Mall Rd, James St S, Eastwood St
Bus Shelters	Quigley Rd opposite Albright Rd, James St at Main St W,
Alleyways	off Ashley St btw Ashley and Wentworth St N
Road Allowances	Main St W / James St S, Victoria Ave S / Young St, Charlton Ave E / Ferguson Ave N, Bay St N / York Blvd, Wellington St N / Birge St, Liberty St / Grange St
Rail Trail	Btw Wentworth St S and Corktown Park

Action Tracker

The Action Tracker includes information with respect to the status of new or existing complaints and requests for service that have been received by Licensing and By-law Services during the reporting period from June 15-21, 2026. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. Any time new tents are discovered in an area that has been previously cleared, the process will restart with officers attending to confirm the presence of an encampment and notifying HFSO of an individual that may require support. As such, a site may appear on the tracker more than once. Once a private property owner has been notified of the process, they are responsible for contacting the appropriate enforcement body.

Please note that the Action Tracker does not reflect data collected by the Hamilton Police Service. Please note the following:

HFSO	Housing Focused Street Outreach
HPS	Hamilton Police Service
*	Only applicable to private property and road allowances

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Enhanced Service within 1km of the Tiffany/ Barton Temporary Outdoor Shelter and listed Parks in Ward 3 in the Proximity of Added Shelter Spaces

In recognition of the disproportionate impact of encampments within these communities and the staff attention that is required to maintain compliance with the Parks By-law within the specified City parks on an ongoing basis, effective March 6, 2025, Municipal Law Enforcement Officers will continue to proactively monitor the 1km radius area and the identified parks once per week to ensure ongoing compliance. Additional site visits will be conducted, Notices of Trespass issued and engagement with Hamilton Police Service will occur where necessary.

The identified parks that are monitored once per week are:

Bayfront Park	Victoria Park	Bishop's Park	298 Hunter Street East (green space west of
Central Park	JC Beemer/	Claremont Access	Claremont Access)
Pier 4 Park	Tweedsmuir Park	Parkettes	Rail Trail between extension of Wellington St S
Dundurn Park	Carter Park	Myrtle Park	and Sherman Ave S
			Strachan Linear Park

Parks that have been proactively monitored throughout the week will show up on Action Tracker in bold.

Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
3	Green Space	298 Hunter Street East	Proactive				No violation found	15-Jun-26
3	Green Space	298 Hunter Street East	Proactive				No violation found	18-Jun-26
3	Alleyway	Ashley St btw Ashley and Wentworth St N	15-Jun-26				Observation - Violation Found	16-Jun-26
3	Alleyway	Ashley St btw Ashley and Wentworth St N	15-Jun-26				Coordinated Clean-up	16-Jun-26
3	Alleyway	Ashley St btw Ashley and Wentworth St N	15-Jun-26				No violation found	17-Jun-26
5	Battlefield Creek		Proactive				Coordinated Clean-up	16-Jun-26
5	Battlefield Creek		Proactive				No violation found	18-Jun-26
2	Bayfront Park		Proactive				Observation - Violation Found	15-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Bishop's Park		Proactive				No violation found	15-Jun-26
2	Carter Park		Proactive	15-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-Jun-26
2	Carter Park		Proactive				Observation - Violation Found	16-Jun-26
2	Carter Park		Proactive				No violation found	19-Jun-26
3	Central Park		Proactive				Observation - Violation Found	15-Jun-26
3	Central Park		Proactive				No violation found	18-Jun-26
3	Century Park		17-Jun-26	17-Jun-26	1 Hour	1	Trespass Notice(s) Issued and Notified HFSO	17-Jun-26
3	Claremont Access Parkettes		Proactive				No violation found	15-Jun-26
1	Dundurn Park		Proactive				No violation found	15-Jun-26
1	Dundurn Park		Proactive				No violation found	18-Jun-26
2	Gore Park		17-Jun-26	17-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	17-Jun-26
2	Gore Park		17-Jun-26	18-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	18-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Gore Park		17-Jun-26	19-Jun-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-Jun-26
10	Green Space	Dewitt Rd / Dundee Dr	16-Jun-26				No violation found	16-Jun-26
8	Green Space	290 Fennell Ave W	16-Jun-26	16-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	16-Jun-26
4	Greenhill Park		15-Jun-26				No violation found	15-Jun-26
1	Highland Gardens		18-Jun-26				No violation found	19-Jun-26
4	Hillcrest Park		19-Jun-26				No violation found	19-Jun-26
3	J.C. Beemer Park/ Tweedsmuir Park		Proactive				No violation found	17-Jun-26
2	Land Nature's Inlet Sanctuary		15-Jun-26				Coordinated Clean-up	16-Jun-26
3	Myrtle Park		Proactive				No violation found	15-Jun-26
3	Myrtle Park		Proactive				Observation - Violation Found	17-Jun-26
2	Pier 4 Park		Proactive				No violation found	15-Jun-26
3	Pinky Lewis Parkette		Proactive				Observation - Violation Found	19-Jun-26
3	Pinky Lewis Parkette		Proactive	15-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and	15-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
							Coordinated Clean-up	
3	Pinky Lewis Parkette		Proactive	16-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	16-Jun-26
3	Pinky Lewis Parkette		Proactive				Coordinated Clean-up	17-Jun-26
3	Pinky Lewis Parkette		Proactive	18-Jun-26	1 Hour	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	18-Jun-26
3	Pinky Lewis Parkette		Proactive				Observation - Violation Found and Coordinated Cleanup	19-Jun-26
5	Private Property	Nash Rd N	Proactive				Observation - Violation Found	17-Jun-26
5	Private Property	Nash Rd N	Proactive				No violation found	18-Jun-26
1	Private Property	Main St W	15-Jun-26				No violation found	15-Jun-26
2	Private Property	MacNab St N	16-Jun-26				No violation found	16-Jun-26
2	Private Property	Stuart St	Proactive				Observation - Violation Found	16-Jun-26
2	Private Property	Stuart St	Proactive				Observation - Violation Found	16-Jun-26
3	Private Property	Birge St	16-Jun-26				Observation - Violation Found	16-Jun-26
13	Private Property	Hope St	16-Jun-26				Observation - Violation Found	16-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
2	Private Property	Stuart St	Proactive				Observation - Violation Found	17-Jun-26
2	Private Property	James St S	18-Jun-26				No violation found	17-Jun-26
2	Private Property	Stuart St	Proactive				No violation found	17-Jun-26
3	Private Property	Birmingham St	17-Jun-26				Observation - Violation Found	18-Jun-26
4	Private Property	Paling Ave	17-Jun-26				No violation found	18-Jun-26
2	Private Property	King St E	15-Jun-26				No violation found	16-Jun-26
3	Private Property	King St E	15-Jun-26				Observation - Violation Found	17-Jun-26
3	Private Property	King St E	15-Jun-26				Observation - Violation Found	18-Jun-26
3	Private Property	King St E	15-Jun-26				Observation - Violation Found	19-Jun-26
3	Private Property	Sherman Ave N	18-Jun-26				No violation found	19-Jun-26
2	Rail Trail	btw Kenilworth Ave S and Gage Ave S	Proactive				No violation found	15-Jun-26
3	Rail Trail	btw Gage Ave S and Wentworth St S	Proactive				No violation found	15-Jun-26
5	Red Hill Creek	Tindale and Quigley	16-Jun-26				No violation found	15-Jun-26
5	Red Hill Creek	Tindale and Quigley	16-Jun-26				Observation - Violation Found	18-Jun-26
5	Red Hill Creek	Tindale and Quigley	19-Jun-26				No violation found	19-Jun-26
2	Road allowance	Main St W / James St S	Proactive	15-Jun-26	Immediate	1	Trespass Notice(s) Issued,	15-Jun-26

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Ward	Location	Address*	Date Identified to CERT	Date Trespass Notice(s) Issued	Compliance Timeframe	# of Trespass Notice(s) Issued	Status	Date
							Notified HFSO and Coordinated Clean-up	
2	Road allowance	Main St W / James St S	Proactive				Observation - Violation Found	16-Jun-26
4	Road allowance	Kenilworth Ave S / Lawrence Rd	18-Jun-26				Observation - Violation Found	15-Jun-26
2	Road allowance	Barton St W / Tiffany St	Proactive				Observation - Violation Found	16-Jun-26
5	Road allowance	Kefer Court / Kenora Ave	Proactive				Observation - Violation Found	17-Jun-26
2	Road allowance	Hess St N / Stuart St	Proactive				No violation found	16-Jun-26
3	Road allowance	Emerald St N and Shaw St	18-Jun-26				No violation found	18-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	15-Jun-26	Immediate	4	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	15-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	15-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	15-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive		Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	16-Jun-26
2	Road allowance	Jackson St W /	Proactive					16-Jun-26

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		MacNab St S						
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	17-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	17-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	18-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				No violation found	18-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	18-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive	19-Jun-26	Immediate	2	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	19-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	19-Jun-26
2	Road allowance	Jackson St W / MacNab St S	Proactive				Observation - Violation Found	19-Jun-26
2	Road allowance	Liberty St / Grange St	19-Jun-26				No violation found	19-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Coordinated Clean-up	15-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				Observation - Violation Found	17-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive	17-Jun-26	Immediate	1	Trespass Notice(s)	17-Jun-26

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							Issued, Notified HFSO and Coordinated Clean-up	
2	Road allowance	York Blvd / Bay St N	Proactive				Coordinated Clean-up	19-Jun-26
2	Road allowance	York Blvd / Bay St N	Proactive				No violation found	19-Jun-26
8	Sam Lawrence Park						Observation - Violation Found	15-Jun-26
8	Sam Lawrence Park			17-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	17-Jun-26
2	Shamrock Park		Proactive				No violation found	18-Jun-26
2	Strachan Linear Park		Proactive				No violation found	17-Jun-26
1	Victoria Park		Proactive				No violation found	17-Jun-26
5	Waterfront Trail	499 Beach Blvd					No violation found	15-Jun-26
3	Wentworth Stairs						Observation - Violation Found	19-Jun-26
3	Woodlands Park		Proactive				Observation - Violation Found	15-Jun-26
3	Woodlands Park		Proactive				Observation - Violation Found	16-Jun-26
3	Woodlands Park		Proactive	16-Jun-26	Immediate	1	Trespass Notice(s) Issued, Notified HFSO and Coordinated Clean-up	16-Jun-26
3	Woodlands Park		Proactive	17-Jun-26	1 Hour	1	Trespass Notice(s) Issued,	17-Jun-26

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							Notified HFSO and Coordinated Clean-up	
3	Woodlands Park		Proactive			1	Trespass Notice(s) Issued and Notified HFSO	17-Jun-26
3	Woodlands Park		Proactive				No violation found	18-Jun-26
3	Woodlands Park		Proactive				Observation - Violation Found	19-Jun-26

Hamilton Fire Department
Responses at Locations Involving Unsheltered Individuals

Response Type	Total Number of Incidents	Ward Breakdown
Total	0	No incidents reported
Injuries Reported		0

Additional Notes:

As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and Ward.

Accumulated combustibles refer to any materials or belongings other than tents that may be on fire.

The data presented is between June 15-21, 2026.

Housing Focused Street Outreach Engagement Update

	Week 24	Previous Week
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	90	8

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food, and income supports. Interaction data is taken from the HIFIS database.

Shower Program Updates

	Week 25	Previous Week
Total individuals (non-unique) who were provided access to encampment-specific shower programs	5	17

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. Currently, the shower programs are located at Pinky Lewis Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 25	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	41	54	26

	Week 25	Previous Week	2025 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor or both Parks Section staff and an independent contractor	25	20	3

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors or both contractors and Parks are specifically noted in bold below.

June 15, 2026	Beasley Park, Jackson St W / MacNab St S, Pinky Lewis Parkette, Woodlands Park, Sam Lawrence Park, Victoria St S / Young St, Carter Park, James St S / Main St W, Kenilworth Access Parkettes, Beach Blvd / Sierra Lane
June 16, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd / Bay St N, Pinky Lewis Parkette, Woodlands Park, Jackie Washington Park, Land Nature's Inlet Sanctuary, 290 Fennell Ave W, Alleyway off Ashley St
June 17, 2026	Beasley Park, Jackson St W / MacNab St S, Gore Park, Pinky Lewis Parkette, Woodlands Park, Sam Lawrence Park, York St / Bay St N
June 18, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd/Bay St N, Gore Park, Pinky Lewis Parkette, Woodlands Park, Nash Rd Bridge, Bow Valley Open Space
June 19, 2026	Beasley Park, Jackson St W / MacNab St S, York Blvd/Bay St N, Pinky Lewis Parkette, Gore Park, Woodlands Park

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