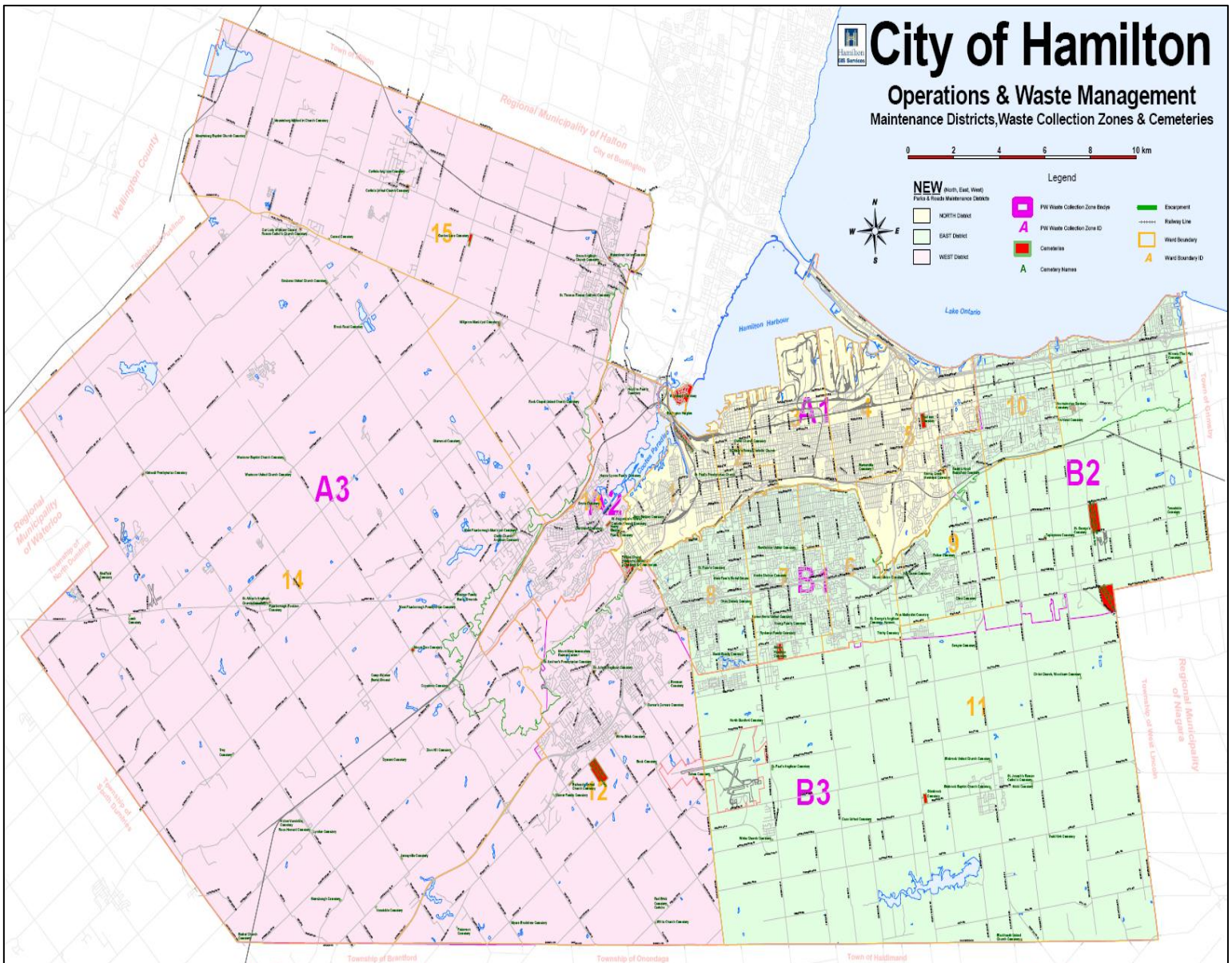




# Appendix C

## City of Hamilton District Map



For an interactive map, visit [www.map.hamilton.ca](http://www.map.hamilton.ca)

1. Click on the "Map Gallery" icon
2. In the Map Category drop-down menu, select "Areas and Boundaries", then click Search
3. Select the map titled [Public Works, Operations & Waste Management Maintenance Districts](#)

## Operations and Waste Management Division Customer Service Contact List

| Section / Program   | To report or find info on...  | Contact Person and Email for Service   | Contact Name(s)   |
|---|---|--|---|
| <b>Forestry Operations</b><br>Field Operations                    | City tree down, hanging branch, tree pests, etc.                                  | ☎ 905-546-2424 ext. 5524<br>✉ <a href="mailto:Forestry@hamilton.ca">Forestry@hamilton.ca</a>                                       | Brenda Knox<br>Carol Riseing  |
| <b>Tree Planting</b><br>located on Shaver Rd.                     | Planting of new trees on the City road allowance, etc.                            | ☎ 905-546-2424 ext. 3186<br>✉ <a href="mailto:TreePlanting@hamilton.ca">TreePlanting@hamilton.ca</a>                               | Ben Gesch   |
| <b>Horticulture</b>   | Traffic island irrigation. Tropical house info, etc.                              | ☎ 905-546-2424 ext. 7598<br>✉ <a href="mailto:Horticulture@hamilton.ca">Horticulture@hamilton.ca</a>                               | Dawn Miller   |
| <b>Municipal Cemeteries</b><br>Business Office and Operations     | Historical burial information, maintenance concerns, sales info, etc.             | ☎ 905-546-4704<br>✉ <a href="mailto:Cemeteries@hamilton.ca">Cemeteries@hamilton.ca</a>   | Christine Hill<br>Elizabeth Manneke<br>Gail Higenell<br>Helen Caffery |
| <b>Parks Operations and Maintenance</b>                           | Grass cutting, park amenities, trails, stairs, graffiti, etc.                     | <b>North District</b> (Wards 1-5) ☎ 905-546-2424 ext. 4392<br>✉ <a href="mailto:ParksNorth@hamilton.ca">ParksNorth@hamilton.ca</a> | Tammy Law<br>Tom Guder  |
|   |   | <b>East District</b> (Wards 6-11) ☎ 905-546-2424 ext. 1463<br>✉ <a href="mailto:ParksEast@hamilton.ca">ParksEast@hamilton.ca</a>   | Cindy Vitali<br>Deborah Legacy  |
|   |   | <b>West District</b> (Wards 12-15) ☎ 905-546-2424 ext. 1704<br>✉ <a href="mailto:ParksWest@hamilton.ca">ParksWest@hamilton.ca</a>  | Joanne Place<br>Laurie Neville  |
| <b>Roads Operations and Maintenance</b>                           | Catchbasins, potholes, sidewalk repairs, snow clearing, street sweeping, etc.     | <b>North District</b> (Wards 1-5) ☎ 905-546-2424 ext. 5309<br>✉ <a href="mailto:RoadsNorth@hamilton.ca">RoadsNorth@hamilton.ca</a> | Courtney Hunter<br>Kim Mark<br>Nic Elia                               |
|   |   | <b>East District</b> (Wards 6-11) ☎ 905-546-2424 ext. 2038<br>✉ <a href="mailto:RoadsEast@hamilton.ca">RoadsEast@hamilton.ca</a>   | Deborah Legacy<br>Jessica DeAbreu<br>Michelle Mercanti                |
|   |   | <b>West District</b> (Wards 12-15) ☎ 905-546-2424 ext. 1299<br>✉ <a href="mailto:RoadsWest@hamilton.ca">RoadsWest@hamilton.ca</a>  | Elisha Lapham<br>Susan Bruce  |
| <b>Waste Collection and Disposal</b><br>located on Burlington St. | CRCs, downtown litter, missed waste/recycling/organics, program information, etc. | ☎ 905-546-2424 ext. 7494<br>✉ <a href="mailto:WasteManagement@hamilton.ca">WasteManagement@hamilton.ca</a>                         | Carol Ellerker<br>Cassandra Lee-Guest                                 |