




INFORMATION UPDATE

TO:	Mayor and Members City Council
DATE:	October 29, 2018
SUBJECT/REPORT NO:	Hamilton Light Rail Transit (LRT) Community Connector Canvass Summary Update (City Wide)
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Kris Jacobson Director, LRT Project Office Planning and Economic Development Department
SIGNATURE:	

On April 30, 2018, the Hamilton LRT Community Connectors began their fifth canvass since the program launched in 2016, visiting nearly 1,400 properties along the 14 km LRT route. The Community Connectors, made up of a diverse group of individuals from across the City, are committed to informing, educating and engaging residents, property owners and business owners on our journey to implement LRT. This program is a “made in Hamilton” strategy that has become a model for community and property outreach and has been adopted as a best practice for other major Metrolinx infrastructure projects like the Hurontario LRT project.

Since the inaugural canvas in May 2016, the Community Connectors have engaged in over 3,700 conversations and completed approximately 3,000 surveys with directly affected stakeholders. The information exchanged between our team and the community has proved mutually beneficial and has been used to better inform the project.

The attached infographic, included as Appendix “A”, provides a summary of the work completed by the Community Connectors to date (all 5 canvasses) as well as the current breakdown of property engagement for Wards 1 through 5. The next canvass is scheduled to begin November 5, 2018.

For further information in this regard, please contact Suzanne Vukosavljevic, Manager of Communications & Engagement, LRT Project Office at Ext. 6389 or via e-mail.

APPENDICES AND SCHEDULES ATTACHED

Appendix “A” – Hamilton LRT Community Connector Canvass Data Overview



HAMILTON LIGHT RAIL TRANSIT

COMMUNITY CONNECTOR CANVASS DATA OVERVIEW

The City of Hamilton launched the LRT "Community Connector" Program, in partnership with Metrolinx, in May 2016. The Community Connector team, made up of a diverse group of individuals from across our city, is committed to visiting every affected property (nearly 1,400) along the corridor twice per year for the duration of the project. Their role is to inform, educate and engage property owners and also gather feedback that will help inform the LRT plans.

5

COMPLETED
CANVASSES

- ✓ SPRING 2016
- ✓ FALL 2016
- ✓ SPRING 2017
- ✓ FALL 2017
- ✓ SPRING 2018

UP TO 20


COMMUNITY CONNECTORS
PER CANVASS

NEARLY

1400

PROPERTIES ALONG THE LRT CORRIDOR

APPROXIMATELY



1000 #commercial
400 #residential



9906

KNOCKS



3728

CONVERSATIONS



2972

COMPLETED SURVEYS

NEXT CANVASS >> FALL 2018



COMMUNITY CONNECTOR CANVASS DATA OVERVIEW

Canvass 5.0 Ward Summary - Spring 2018

Ward 1	
Total Properties	194
Inaccessible Properties	20
Vacant Properties	20
Accessible Properties	154
Face-to-Face Interactions	135
Accessible Properties Engaged	88%

Ward 2	
Total Properties	256
Inaccessible Properties	52
Vacant Properties	30
Accessible Properties	174
Face-to-Face Interactions	151
Accessible Properties Engaged	87%

Ward 3	
Total Properties	478
Inaccessible Properties	180
Vacant Properties	78
Accessible Properties	220
Face-to-Face Interactions	187
Accessible Properties Engaged	85%

Ward 4	
Total Properties	305
Inaccessible Properties	37
Vacant Properties	41
Accessible Properties	227
Face-to-Face Interactions	193
Accessible Properties Engaged	85%

Ward 5	
Total Properties	132
Inaccessible Properties	7
Vacant Properties	16
Accessible Properties	109
Face-to-Face Interactions	105
Accessible Properties Engaged	96%

Overall LRT Corridor Engagement Average

88%

** Inaccessible Properties = Second-Storey Walkups and Multi-Storey Buildings
(Multi-storey buildings offered group information session)*