

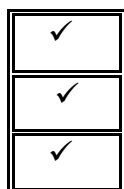
Communiqué

Issue

February 16th, 2018

2018-3

The Requirements, Recommendations and Guidelines in this Communiqué are applicable to the social housing providers administered by the City of Hamilton.



Providers Under *Housing Services Act, 2011*

Providers Under a Federal Operating Agreement

For Information Purposes Only

SUBJECT:

Transition of Access to Housing from Del Management Solutions to the City of Hamilton

BACKGROUND:

Since the download of social housing in 2001, the centralized wait list system for social housing, known as Access to Housing (ATH), has been managed and provided by Del Management Systems (DMS) and/or other proceeding outside agencies.

On January 24, 2018, Council approved a plan for an enhanced housing access system that includes delivering the wait list system directly by the City of Hamilton's Housing Services Division.

Effective April 3, 2018, ATH will be located within the City's Housing Services Division at 350 King St E, Suite 110.

It is business as usual until the transition of ATH from DMS to the City is complete.

A more formal communication with details will be released in March, 2018.