



MEDICAL ADVISORY

Reportable Disease Fax Issues

TO: Family Physicians
Infectious Disease Physicians
Medical Laboratories
Infection Control Professionals **(please inform Labs)**
St. Joseph's Centre for Ambulatory Health Services, Urgent Care

Emergency Departments
LTCH Administrators/Directors of Care

FOR YOUR INFORMATION:

Central West Medical Officers of Health
Academy of Medicine
Dr. Richard McLean, VP Medical, Hamilton Health Sciences
Dr. David Higgins, President, St. Joseph's Healthcare
Dr. Peter Fitzgerald, President McMaster Children's Hospital
Dr. Hugh Fuller, Chief of Staff, St. Joseph's Healthcare

FROM: Jordan Walker, Acting IMS Chief of Operations (COVID-19)

DATE: June 22, 2020

Please be advised that the Public Health Services reportable disease fax line **(905) 546-4078**, sexual health fax line **(905) 546-2203** and ICP reporting fax line **(905) 974-9846** experienced technical difficulties Monday, June 22nd at approximately 12:00 pm until 2:30 pm today.

We are asking that any reportable disease faxes sent between 8:30 am and 2:30 pm today to be resent.

We have fully resolved the technical issues and have been successfully receiving faxes today as of 2:30 pm.

We apologize for this inconvenience. If there are any questions or concerns please contact Wendy Pigott, Data Management Manager at 905-546-2424 ext. 4300.