

Protect Yourself and Others


Some of the ways you can lower the risk of virus transfer during visits - and in your everyday life - include:

- Wash hands thoroughly and often.
- Avoid touching face, eyes, mouth and glasses.
- Cough and sneeze into your sleeve.
- Maintain physical distancing of 2 metres from others.
- Wear a face covering when physical distancing is a challenge.
- Clean and disinfect frequently touched objects and surfaces.
- Minimize jewelry and accessories, including your purse and cellphone.



Connect with Us

For questions or to book a scheduled visit, please call **905-546-2424**

 **ext. 6817** for Macassa Lodge or **ext. 6818** for Wentworth Lodge

REMEMBER TO...

Clean your Hands

Sanitize your hands before and after visiting your loved one.



Wear a Mask

A mask covering your nose, mouth and chin must be worn during your visit.

Maintain Physical Distance

Stay 2 metres away from your loved one and others.

Stay Home if Sick

Avoid contact with people who are sick. If you are sick, stay home.

LOCATIONS



701 Upper Sherman Avenue
Hamilton, Ontario, L8V 3M7
macassalodge@hamilton.ca
905-546-2800



41 South St. West
(entry off of Lynden Avenue)
Dundas, Ontario, L9H 4C4
wentworthlodge@hamilton.ca
905-546-2618



Visiting our Long-Term Care Homes



Understand COVID-19 restrictions, what to expect when visiting your loved one and your responsibilities as a visitor.



For the latest on COVID-19, please visit [Hamilton.ca/coronavirus](https://www.hamilton.ca/coronavirus).

What Visitors Can Expect

The health and safety protocols you can expect as part of your visit include:

- Contact us to schedule your visit in advance.
- Arrive 5 minutes before your scheduled visit to be screened.
- Pass active screening each time you visit. Attestation of a negative COVID-19 test is required within 14 days of indoor visits.
- Wear a mask/face covering for the entire visit that covers your nose, mouth and chin. For outdoor visits, you must bring your own mask. For indoor visits, a medical mask will be provided.
- Maintain physical distance of 2 metres from others.
- Minimize jewelry and accessories, including your purse and cell phone. The fewer items you bring, the lower the risk of virus transfer.
- Avoid touching your face, eyes, mouth and glasses.
- No food, drinks, or pets are permitted during visits.



Visitor Responsibilities

As a visitor, we ask that you do the following:

- Respect the guidelines in place. If you do not understand them or have questions, please ask staff. Visitors who do not follow guidelines may have visits discontinued.
- Answer all screening questions honestly.
- Keep to the time scheduled. If you arrive late, you will not receive additional time to visit.
- Let us know as soon as possible if you have to cancel or reschedule your visit.
- Be considerate and respectful when interacting with individuals.
- Limit your visit to your loved one; no other residents.



- Check with staff regarding what gifts or items you can bring, if any.

✓ We will accept labelled items such as:

- Hearing aid batteries
- Personal hygiene items
- Packaged chocolate
- Case of pop
- Books, newspapers, cards, mail

✗ No prepared foods will be accepted.

COVID-19 is easily spread.

It is important to remember that prevention is our best defense and we will continue to take every effort to protect the health and safety of residents, staff and our community.

