




# COMMUNICATION UPDATE

<b>TO:</b>	Mayor and Members City Council
<b>DATE:</b>	August 17, 2021
<b>SUBJECT:</b>	2021 HSR Fall Schedule (TRN2110)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>SUBMITTED BY:</b>	Maureen Cosyn Heath Director of Transit Public Works Department
<b>SIGNATURE:</b>	

This Communication Update is to inform the Mayor and Members of Council of the 2021 fall schedule that will operate from Sunday, September 5, 2021 until Saturday, December 25, 2021.

In a continuing effort to improve public transit in Hamilton, HSR will be implementing service improvements as part of its Ten-Year Local Transit Strategy. We will also be resuming regular service levels.

## Fall Schedule Highlights

HSR will be resuming regular service levels to ensure customers can get back to work and schools in September, and as COVID-19 restrictions continue to lift.

- Regular weekday service will resume on routes **3 Cannon, 6 Aberdeen, 7 Locke, 8 York, 21 Upper Kenilworth, 22 Upper Ottawa, 23 Upper Gage, 24 Upper Sherman, 25 Upper Wentworth, 26 Upper Wellington, 27 Upper James, 33 Sanatorium, 34 Upper Paradise, 35 College** and **41 Mohawk**.

## Ten-Year Local Transit Strategy Service Improvements

### *Improved Connectivity at Heritage Greene Terminal*

- **Route 11 Parkdale** will exit the Red Hill Valley Parkway at Stone Church Road, rather than at Mud Street (see figure 1) and will connect to Heritage Greene Terminal. **Route 44 Rymal** (see figure 2) will also extend to Heritage Greene Terminal to facilitate connections between routes **11 Parkdale, 21 Upper**

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OUR Vision: To be the best place to raise a child and age successfully.

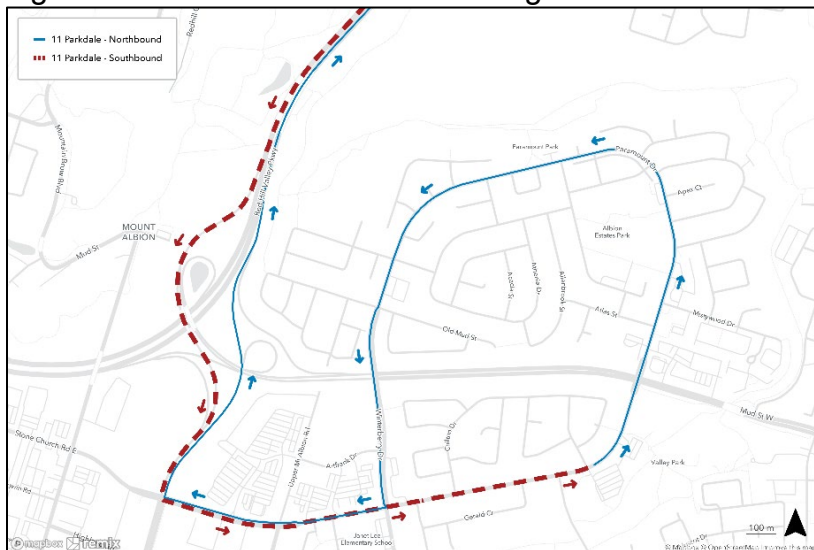
OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

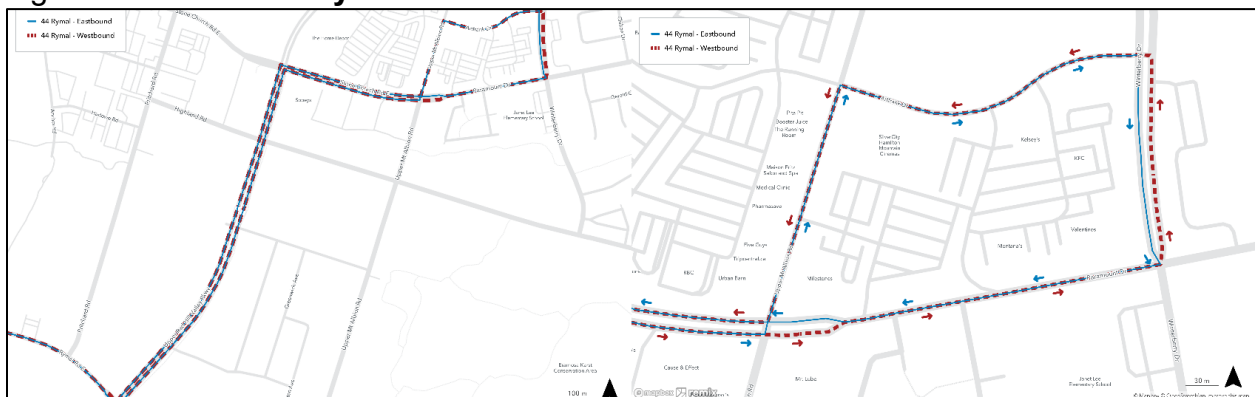
**Kenilworth, 43 Stone Church and 44 Rymal.** These changes will make it easier for customers to connect to other destinations across the Mountain and the northeastern part of the city.

- As a result of the **Route 11** realignment, Mountain Climber stops will be moved to Stone Church at Red Hill Valley Parkway (down bound), and Stone Church opposite Heritage Greene Shopping Centre (upbound). These are the first and last stops off the Red Hill.
- To serve customers better, we are also increasing the frequency on **Routes 43 Stone Church and 44 Rymal**. **Route 43** will now operate every 30 minutes on weekday early evenings; and **Route 44** will operate every 15 minutes during weekday peak periods and every 30 minutes during weekday evening and early weekend evening periods.

**Figure 1: Route 11 – Parkdale Realignment**



**Figure 2: Route 44 – Rymal Extension**



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**Route 20 – A-Line Enhancements**

- To make the A-Line even more convenient, stops have been added servicing the new Amazon Fulfillment Centre, in both north and southbound directions, to provide customers with greater access to employment opportunities in the area (see figure 3).
- This weekday route will operate every 15 minutes during morning and afternoon peak periods. We will also be expanding service hours to include weekday evenings at a 30-minute frequency.
- HSR’s improved frequency will enable customers to connect to the new all-day hourly GO train service out of West Harbour GO Station to Union Station.

Figure 3: **Route 20 – A-Line** Realignment



**HSR myRide: Waterdown On-Demand Pilot Project**

Beginning Tuesday, September 7, 2021, **Route 18 Waterdown** will operate as an on-demand route. The on-demand model is a shared-ride service that dynamically adjusts the route as customers request to be picked up. HSR myRide will improve the customer experience through more direct trips, quicker journeys and shorter wait times. It will also provide greater access to key destinations in Waterdown that are not currently accessible by conventional transit offerings.

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### **Other Service Changes**

- **Route 27 Upper James** will expand the southern end of the route to the new Amazon Fulfillment Centre.
- **Route 51 University** will operate every 15 minutes during weekday peak periods and every 30 minutes on Saturdays, beginning Tuesday, September 7, 2021.

### **Seasonal Schedules**

#### **Route 9 Rock Gardens**

- This route will continue to operate until and including Sunday, November 14, 2021.

#### **Route 56 Centennial (Saturdays and Sundays)**

- Service will operate every 60 minutes between 10 a.m. and 6 p.m., with no service to Wild Waterworks.

#### **Route 99 Waterfront Shuttle (Sundays and Holidays)**

- Service will operate on Sunday, September 5 and Monday, September 6 (Labour Day).

### **Holidays**

#### **Labour Day (Monday, September 6, 2021)**

- Buses will operate a Sunday level of service.

#### **Thanksgiving (Monday, October 11, 2021)**

- Buses will operate a Sunday level of service until approximately 10 p.m.

#### **Christmas Day (Saturday, December 25, 2021)**

- Buses will operate a special holiday schedule with limited bus service from 6 a.m. to 9 p.m.

### **Fare Changes**

As part of the 10-Year Local Transit Strategy, a \$0.05 fare increase to non-cash fare options, including PRESTO and special purpose tickets, will go into effect on Wednesday, September 1, 2021.