MEDICAL ADVISORY
Reportable Disease Fax Issues

TO: Family Physicians
    Infectious Disease Physicians
    Medical Laboratories
    Infection Control Professionals (please inform Labs)
    St. Joseph’s Centre for Ambulatory Health Services, Urgent Care

Emergency Departments
LTCH Administrators/Directors of Care

FOR YOUR INFORMATION:

Central West Medical Officers of Health
Academy of Medicine
Dr. Richard McLean, VP Medical, Hamilton Health Sciences
Dr. David Higgins, President, St. Joseph’s Healthcare
Dr. Peter Fitzgerald, President McMaster Children’s Hospital
Dr. Hugh Fuller, Chief of Staff, St. Joseph’s Healthcare

FROM: Heather Harvey, Supervisor (Acting) - Data Management

DATE: March 3, 2022

Unfortunately, it was discovered that three Public Health Services reporting fax lines experienced suspected technical issues starting March 2, 2022 at approximately 4:30 pm until March 3, 2022 at 9:35 am.

The affected fax lines include:

- Public Health Services Reportable Diseases Reporting Fax Line (905) 546-4078
- Public Health Services Reportable Disease Back-up Fax Line (905) 540-5334
- Public Health Services Reserve Labs Fax Line (905) 974-9847

We are asking that any faxes sent to one of these fax lines between Wednesday March 2, 2022 at 4:30 pm up to and including Thursday March 3, 2022 at 9:35 am be resent.

We have fully resolved the technical issues and have been successfully receiving faxes as of March 3, 2022 at 9:35 am.

We apologize for this inconvenience. If there are any questions or concerns please contact the Data Management and Business Operations Program at 905-546-2424 ext 3635.